



# The Sprinter



Mercedes-Benz









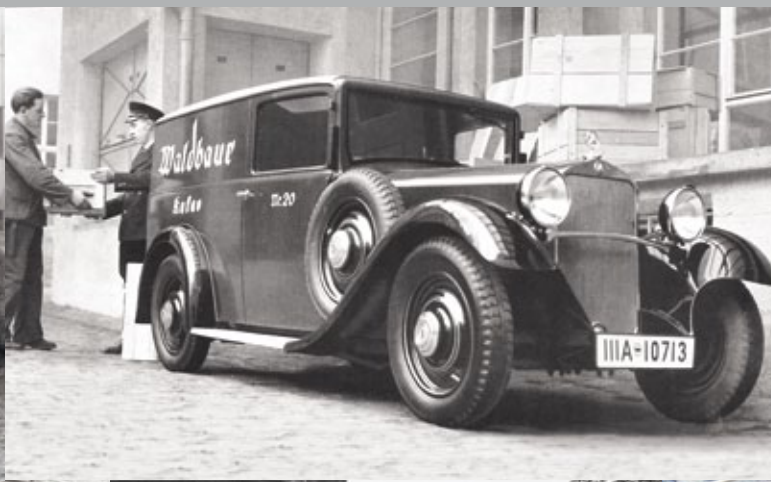
# The new mark of a smart business.

Hard work and good decisions are key to business success. And there's no better decision than the Mercedes-Benz Sprinter. Exceptionally practical and versatile, the Sprinter sets new standards in safety, quality, and reliability, while giving you everything you expect from a Mercedes-Benz. Whether it is the Cargo Van, Crew Van with quarter windows, Passenger Van, MiniBus or Cab Chassis, the Sprinter offers you a custom-designed solution for almost any transport task thanks to intelligent design, outstanding spaciousness and versatility.

**Transport whatever your business calls for with efficiency already on board.** The Sprinter features a sophisticated V6 CDI diesel engine that offers both ample power and tremendous fuel economy as well as legendary durability. And long maintenance intervals help ensure low operating costs, so the job isn't just done, it's done right. The result is an unrivaled cost/benefit ratio and a commercial van like no other – your Mercedes-Benz Sprinter.



One hundred years of van experience comes standard.





For over one hundred years, Mercedes-Benz has been writing automotive history with its trailblazing technical innovations. In the United States, as in the rest of the world, Mercedes-Benz vehicles have always been synonymous with innovative technology, safety, quality, comfort, and longevity – valued traits shared by the Mercedes-Benz Sprinter.

Besides being a world leading manufacturer of premium passenger cars, Mercedes-Benz is also the world's largest manufacturer of commercial vehicles,

setting standards in this segment since building the first van in 1896. Over one million Mercedes-Benz Sprinter vans sold worldwide is an impressive testament to Mercedes-Benz expertise.

As the inventor of the automobile, Mercedes-Benz aims to fulfill its responsibility toward society and the environment, and help ensure safe, sustainable mobility for the future for people and the goods they transport.

As a professional partner, expect your Mercedes-Benz dealer to develop a close working relationship with you and offer comprehensive services based on your needs to help ensure the success of your business.

Welcome to the world of Mercedes-Benz.









# More space to work. More room to grow.

**A large cargo area is good. But a large cargo area in which you can work standing up is even better.** Say hello to the Sprinter Cargo Van. With headroom of up to 78.2\* inches, you've got the freedom of movement you need for fast loading and unloading. You can also pack a lot into your Sprinter with a spacious cargo area of up to 547 cu. ft. that can be loaded with up to 5,415 lbs. of cargo. And, the Sprinter gives you all the options you need to reliably secure this extra load. Simply put, no other van in its class can match it.

**Whatever your business, there's a configuration to match.** The Sprinter Cargo Van gives you choices: two wheelbases, three body lengths, two cargo area heights, three gross vehicle weight classes and a wide range of optional equipment that allow you to meet almost any requirement. And should you need to transport a crew as well, the Sprinter 3500 Cargo Van with lateral quarter windows in the cargo area and a removable, optional, rear seat bench is just the ticket. In this configuration, it offers room for up to six people, without compromising the Sprinter's hallmark versatility.

- ▶ 2 wheelbases, 3 body lengths, 2 cargo area heights, 3 Gross Vehicle Weight classes
- ▶ Class-leading cargo volume (318 to 547 cu. ft.) in the full size van class
- ▶ Class-leading payload (2,873 to 5,415 lbs.)
- ▶ Class-leading cargo area height (up to 78.2\* inches)
- ▶ Loading length up to 185 inches
- ▶ Standard-fit load-securing D-rings; optional lashing rails in the floor, sidewalls, and roof frame, as well as tensioning straps; further load-securing aids are available as accessories
- ▶ Towing capacity up to 7,500 lbs. for selected variants and a tongue weight of up to 750 lbs.



The optional entrance lighting at the passenger compartment or cargo area sliding door helps ensure safe entry and exit – even in the dark.



Up to 86 sq. ft. of cargo area, 547 cu. ft. of cargo volume, and 78.2\* inches of loading height make the high-roof, Sprinter Cargo Van one of the most spacious vans in its class.



A variable load-securing system is available as optional equipment.

\* In base configuration.

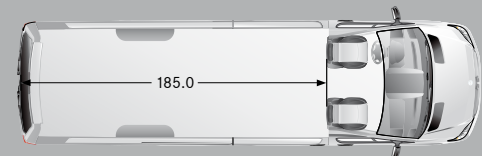
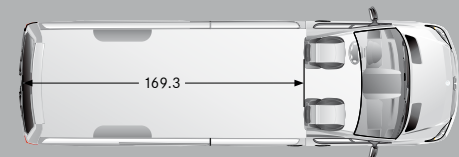
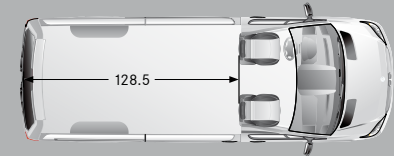
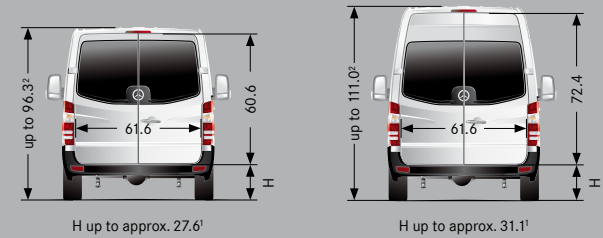


# Plenty of room to move.

Engineered for easy loading, the Sprinter is very accommodating with superior ergonomic design. It can be loaded from the rear, from the right and, optionally, also from the left. Near-vertical inner walls, low rear inner wheel wells and a high payload lets you use every inch of space available. And the extra-wide side opening in the cargo area means that standard pallets can even be loaded crosswise.

Whichever Sprinter Cargo Van configuration you choose, you can be sure of a cargo area that is suited to your specific needs.

- **Cargo area with a choice of two sliding-door variants with a width of 51.2 inches and a height of up to 71.7 inches, depending on body length and roof variant**
- **Hinged rear doors which open up to the sidewall (doors lock into position automatically)**
- **Range of bulkhead variants: full, with window, with sliding window, or with sliding door**
- **Class-leading ease of loading**



<sup>1</sup> Unladen  
All measurements in inches





A range of bulkhead variants (optional equipment) allow an interior that is custom-designed for the task at hand.



Large, right-side (standard) and left-side (optional) door openings make for easy loading and unloading.



Hinged rear doors which open up to the sidewall and lock into position automatically are standard.

# Space for a thousand things, even with five people on board.

As a Crew Van, the Sprinter combines the advantages of a Cargo Van and a Passenger Van, making it ideal for the transport of a crew as well as a large amount of cargo. Generously sized windows behind the B-pillars, a convenient entrance, high-quality seats, and plenty of space ensure that comfort is first-class, even in the second row. And with a removable, rear bench seat, the Crew Van carries up to five (4+1) people with no compromise to Sprinter variability.

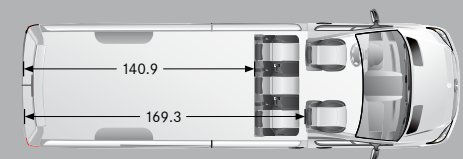
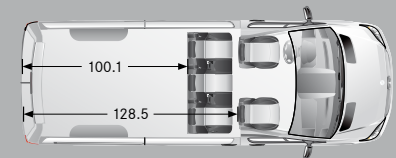
- ▶ 3-seater bench for the passenger compartment
- ▶ Fixed windows at left and right sidewalls, tinted
- ▶ ISOFIX child seat attachment points
- ▶ Floor mats in the passenger area
- ▶ Side wall paneling
- ▶ Roof paneling
- ▶ Aluminum entrance panel



Transporting crew and cargo without having to compromise is easy with the Sprinter Crew Van.



Armrests for the two outside seats of the passenger bench enhance comfort in the passenger compartment.



All measurements in inches







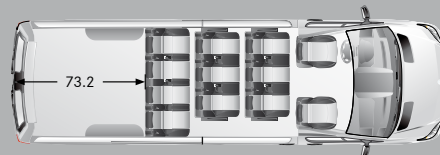
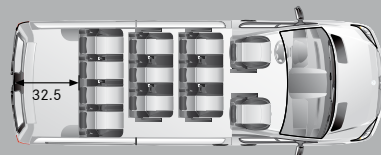


# Meet the van that moves people.



If you want your passengers to travel comfortably, as well as arrive safely and on time, the Sprinter Passenger Van has the answer. With space for up to 12 passengers, innovative features, and a contemporary feel, the interior provides the ultimate environment for your passengers. On the road, its class-leading safety features allow both you and your passengers to relax and enjoy the ride.

- ▶ 2 wheelbases, 2 body lengths, 2 passenger compartment heights
- ▶ Seating for up to 12 (11+1) people
- ▶ 3- and 4-seater benches for the passenger compartment
  - Quick-release locks permit easy installation and removal (not available for last seat row)
- ▶ Cargo area up to 31.2 sq. ft. (80 sq. ft. with seats removed)
- ▶ Cargo volume from 141 to 187 cu. ft.
- ▶ Payload from 2,368 to 2,811 lbs.
- ▶ Hinged rear doors which open up to the sidewall (doors lock into position automatically)
- ▶ Auxiliary heater and rear air conditioning available as optional equipment (front air conditioning standard)
- ▶ Dark-tinted glass in rear



3- and 4-seater benches – for a total of up to three seat rows are installed in for the passenger compartment of the Sprinter Passenger Van.

All measurements in inches



# A departure for passengers. An arrival for business.

Introducing the Mercedes-Benz Sprinter MiniBus – it's designed to take you places. Passengers travel in comfort and luxury thanks to wide 38-inch outward opening side doors, an impressive interior height of 6'3", an upgraded A/C system, motor coach style seats, and other optional amenities. With seating for up to 18 people and numerous smart choice packages, the MiniBus offers a variety of floor plans and options to meet operators' specifications. Step into the MiniBus and start moving today.

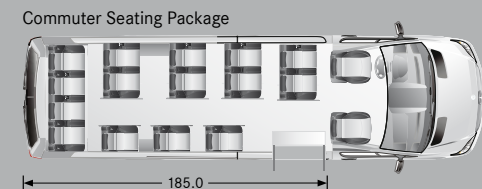
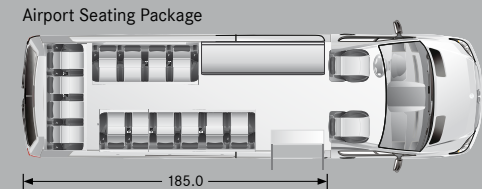
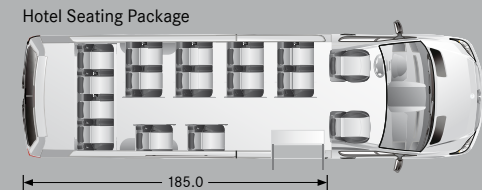
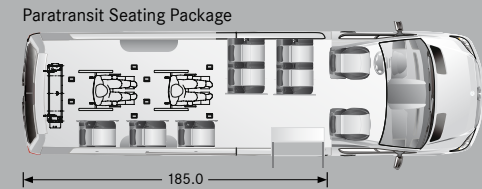
- Various spacious interior configurations
- Seating for up to 18 (17+1) people
- Standard interior standing height 6'3"
- Wide 38-inch passenger outward opening entry
- Tilt/telescopic steering wheel



Passengers travel in comfort thanks to the spacious cabin and standard 6'3" interior standing height.



Wide 38-inch outward opening entry and low step-in for quick and easy loading of up to 18 people.



Multiple interior packages are available including the four shown above. See your dealer for a complete list of options

All measurements in inches







The Sprinter Cab Chassis is compatible with a vast range of bodies. The vehicles shown here are examples of body and conversion solutions that are only available directly from the body manufacturer. Body and conversion solutions available vary by manufacturer.



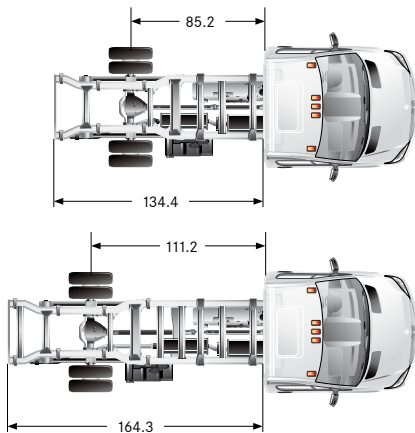
# Something to build on: the Sprinter Cab Chassis.

## **Sometimes you need more than the standard van.**

And with the Sprinter Cab Chassis the possibilities are nearly endless. Whether you need a service body, flat bed, stake bed, ambulance or motor home, the Sprinter provides the perfect upfitter-friendly platform to fit your specific needs.

Designed with a high load-bearing capacity, the frame of the Sprinter Cab Chassis is exceptionally stiff, robust, and durable. And with a choice of two wheelbases offering a payload of up to 6,318 lbs., it provides a solid base for your specific conversion requirements. Add in advanced safety features like ADAPTIVE ESP®, and you've got the perfect tool for your business.

Mercedes-Benz cooperates closely with approved Sprinter Customer Assurance Program members – upfitters and body builders – so that even unique body and conversion requirements can be accomplished successfully. Your authorized Mercedes-Benz Sprinter dealer will be glad to help you find just the body type you need.



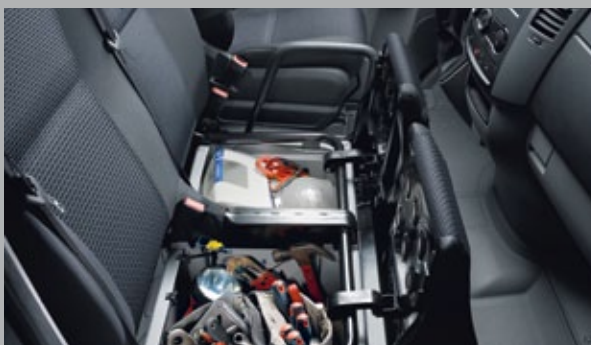
All measurements in inches

Wheelbases of 144.3 and 170.3 inches, and a permissible GVWR of 11,030 lbs., make the Sprinter Cab Chassis the ideal solution for a huge number of different industries and applications.





Available as optional equipment: Sound 20 radio with dual tuner, CD player with MP3 capability, CD changer, Bluetooth® interface with hands-free function, and telephone keypad.



The optional twin front passenger seat with folding table and storage compartment allows a third person to ride up front in the cab (not available for Passenger Van and Crew Van).



Luxury seats with numerous adjustment options and manual lumbar support are available as optional equipment.



# Change the way you work.

Can a commercial van have the comfort and quality to make you forget you are sitting in a commercial vehicle? With the Mercedes-Benz Sprinter, it's possible. With an excellent ride, tremendous ease of operation, plenty of space and a wealth of intelligent design, the Sprinter creates an ideal working and traveling environment. The interior sets new standards in terms of design, materials and ergonomics. And a wide range of practical and innovative equipment allows you to create a complete package tailored to your exact needs. After all, you deserve a van that works as hard as you do.

- ▶ Extremely spacious, comfortable interior
- ▶ Ergonomically shaped seats with optimized seat design
- ▶ Driver's seat with wide adjustment range
- ▶ Low interior noise level
- ▶ Steering wheel adjustable for height and reach
- ▶ Multifunction steering wheel with trip computer available as optional equipment
- ▶ Power windows for driver and passenger
- ▶ Optional cruise control
- ▶ Powerful heating and ventilation system
- ▶ Tinted windows
- ▶ Electrically powered hot-air auxiliary heater
- ▶ Radio Sound 5, with Audio 20 Sound system available as optional equipment
- ▶ Bluetooth® hands-free system available as optional equipment
- ▶ Optional PARKTRONIC parking aid front and rear, with audible signaling and visual display in the exterior mirror and on the dashboard
- ▶ Central locking with remote control as standard
- ▶ Class-leading turning radius



Numerous storage locations – including a practical compartment above the windshield, several cup holders, and two bottle holders – make for plenty of storage space and a tidy interior.



Standard equipment on board: TEMPATIC automatically controlled front air conditioning.



Ideal temperatures for passengers in the Passenger Van – thanks to optional rear air conditioning.





# Safety is a precious commodity.

There's no such thing as too much safety. That's why we've made every effort to ensure that the Sprinter offers drivers, passengers, and cargo a high degree of protection. At the forefront of this is the Electronic Stability Program ADAPTIVE ESP®<sup>1</sup> which takes into account the vehicle load and adjusts accordingly. When vehicle loads vary during the course of a trip, sensors determine the current load level, enabling ADAPTIVE ESP®<sup>1</sup> to perform its precisely measured stabilizing procedures.

In order to increase handling safety when towing a trailer, ADAPTIVE ESP®<sup>1</sup> functions for the Sprinter include ESP® Trailer Stability Assist.<sup>1</sup> If the trailer starts to sway, the system counteracts these movements to help the driver stabilize the vehicle/trailer combination. ESP® Trailer Stability Assist is activated automatically if a trailer hitch is fitted at the factory. It can also be activated by your Mercedes-Benz Sprinter dealer after retrofitting a trailer hitch to the vehicle.<sup>1</sup>

- ▶ **Standard ADAPTIVE ESP® Electronic Stability Program** in combination with anti-lock braking system (ABS), acceleration skid control (ASR), electronic brake force distribution (EBD), Brake Assist (BAS®), and ESP® Trailer Stability Assist<sup>1</sup>
- ▶ **Excellent crash performance**
- ▶ **Standard front air bag for driver and front passenger<sup>1</sup>**
- ▶ **Side window air bags and thorax air bags for driver and front passenger available as optional equipment<sup>1</sup>**
- ▶ **Three-point seat belts on all seats; with belt tensioners and belt force limiters for driver and front passenger seats<sup>1</sup>**
- ▶ **4-way comfort head restraints on all seats**
- ▶ **Both exterior mirrors feature integral additional wide angle mirrors**
- ▶ **Optional Bi-Xenon headlamps**
- ▶ **Rain sensor with Headlamp Assist as optional equipment**
- ▶ **Bulb failure indicator**
- ▶ **Load-securing system comprising load-securing rings with increased load rating as well as optional lashing rails in the floor, in the sidewalls, and below the roof frame; tensioning straps as optional equipment**
- ▶ **Central locking with remote control and enhanced protection from theft via immobilizer; anti-theft alarm system with interior monitoring and tow-away protection available as optional equipment**
- ▶ **Tire pressure monitoring system (standard for Passenger Van and Cargo Vans with single tires; not available on Cab Chassis or on vehicles with dual tires)**
- ▶ **Rear view camera with 7-inch monitor to aid reversing and maneuvering available as optional equipment**



Window air bags and thorax air bags for the driver and front passenger are available as optional equipment. Various air bags shown at maximum deployment for illustrative purposes only.<sup>1</sup>



Tire pressure monitoring system (standard for 2500 Cargo Van, Crew Van and Passenger Van, not available for Cab Chassis or 3500 Cargo Van).

<sup>1</sup> See page 34/35 "Glossary" for important notes and disclaimers

# Feel better about leaving less of an impact.

At Mercedes-Benz, we believe that we have an obligation to ensure responsible and sustainable mobility for the future. That's where BlueEFFICIENCY® comes in with trailblazing efficiency technologies for optimizing fuel economy and emissions. The Mercedes-Benz Sprinter provides impressive proof of the positive impact BlueEFFICIENCY® can have. Through the use of innovative BlueTEC® SCR diesel technology, the Sprinter

complies with the strict emissions limits of the EPA 10 standard, while still delivering a powerful, yet efficient drivetrain.

The innovative BlueTEC® technology reduces emissions by filtering the exhaust gases and sending them through a catalytic converter, where they are mixed with the water-based additive DEF (Diesel Exhaust Fluid),

available under the AdBlue® brandname. In this process, pollutant nitrogen oxides are converted into harmless nitrogen and water. The result is a substantial reduction in pollutants and soot particles and one of the world's cleanest diesel engines. What you get is state-of-the-art engine technology, incredible fuel economy and very low emissions – all in combination with impressive power delivery and a remarkably low noise level.

AdBlue® Diesel Exhaust Fluid is available from all Sprinter dealers. The fluid level should be checked during your scheduled maintenance visit. The image on the left shows the DEF tank for the Cab Chassis; the image on the right shows the DEF filler neck in the engine compartment for the Cargo Van/Passenger Van/Crew Van.

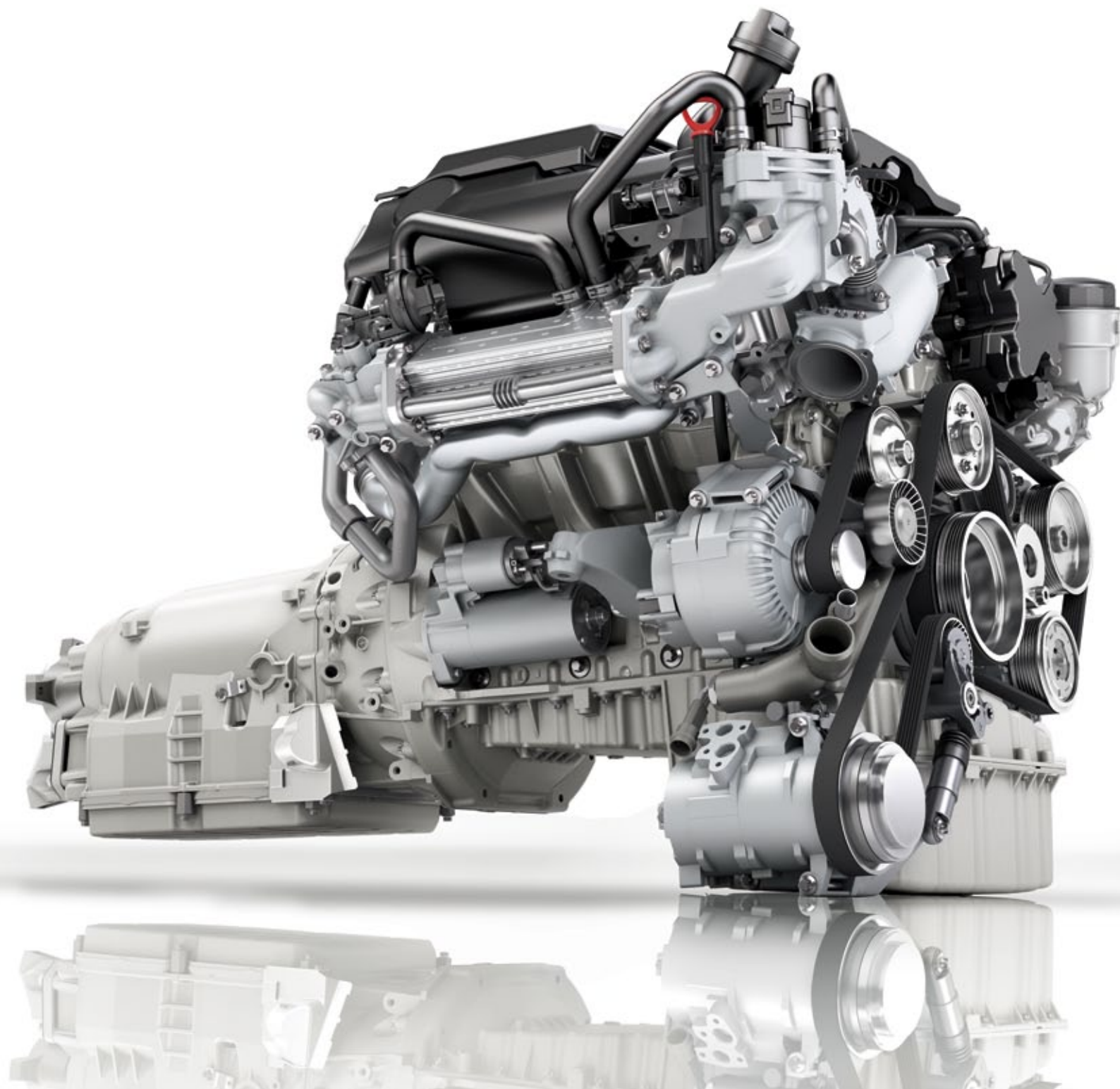






**BLUETEC**







# Impressive on the road, and the balance sheet.

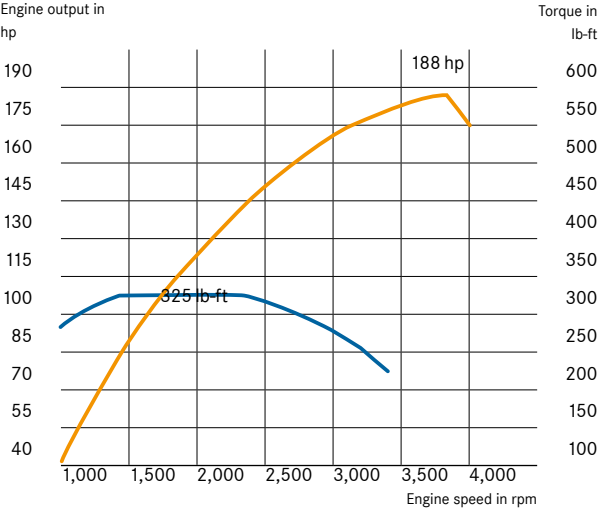
Mercedes-Benz has been developing and building powerful and efficient diesel engines for a hundred years, not only improving cost of operation, but also enhancing resale value. This is also reflected in the Sprinter's highly sophisticated, turbocharged, V6 CDI diesel powerplant.<sup>1</sup> Offering an impressive 188 hp, the engine boasts clean combustion, low emissions, and a high level of efficiency. In the Sprinter, it forms the basis for BlueTEC®, the innovative Selective Catalytic Reduction (SCR) diesel technology from Mercedes-Benz.

With peak torque of 325 lb-ft, there's plenty of power to go around, even for heavy-duty tasks like climbing hilly roads, passing on the highway and accelerating in the city. Thanks to state-of-the-art common-rail technology, the peak torque is available at low revs – precisely when it matters in a van. An enhanced 5-speed automatic transmission and standard Start-Off Assist means that your daily trips on the road become something to look forward to. As if the power delivery

didn't make you feel good enough, you'll feel even better when you finally pull in to fill the tank and realize just how much fuel the Sprinter engine saves.

<sup>1</sup> Requires the use of ultra-low-sulfur diesel fuel. Mercedes-Benz Sprinters are approved to use B5 biodiesel (approved diesel fuel with a maximum 5% biodiesel content) in all BlueTEC® engines. The only approved biodiesel content is one that both meets ASTM D6751 specifications and has the oxidation stability necessary to prevent deposit-/corrosion-related damages to the system (min. 6h, proven by EN 14112 method). Please see your service station for further information. If the B5 biodiesel blend does not clearly indicate that it meets the above standards, please do not use it. The Mercedes-Benz Sprinter New Vehicle Limited Warranty does not cover damage caused by non Mercedes-Benz approved fuel standards.

Torque curve:



Diesel engine <sup>1</sup>
6-cylinder, V 72°
4 valves per cylinder
Displacement 2,987 cc
188 hp at 3,800 rpm
Rated torque 325 lb-ft at 1,400–2,400 rpm
Rear-wheel drive
5-speed automatic transmission
Fuel type: Ultra-low-sulfur diesel
Tank capacity 26.4 gallons
Electronically controlled direct injection with common rail
Turbocharger and intercooler function
Battery 12 V/100 Ah, alternator 14 V/220 A

# Standard and optional equipment selection.

The versatility of the Sprinter extends to the optional equipment selections. There are numerous ways to customize your Sprinter to fit your unique needs. The following pages show just a small selection of standard and optional equipment offerings. See your authorized Mercedes-Benz Sprinter dealer for a complete list.

Selected Standard Equipment	Cargo Van	Crew Van	Passenger Van	MiniBus	Cab Chassis
<b>Exterior</b>					
270 degree hinged rear doors (open up to the sidewall)	●	●	●	●	–
All-season tires	●	●	●	●	●
Halogen headlamps	●	●	●	●	●
Sliding door on right	●	●	●	–	–
<b>Interior</b>					
Adjustable steering wheel for height and reach	●	●	●	●	●
Armrest for driver's and front passenger's seat	●	●	●	●	●
Automatic Heating & Air Conditioning System	●	●	●	●	●
Lima Black Fabric Upholstery	●	●	●	●	●
Power front windows	●	●	●	●	●
Radio Sound 5	●	●	●	●	●
<b>Safety/Functional Features</b>					
26.4 gallon fuel tank	●	●	●	●	●
5-speed automatic transmission	●	●	●	●	●
ADAPTIVE Electronic Stability Program (ESP®)	●	●	●	●	●
Air bag for driver and front passenger	●	●	●	●	●
Body builder connector under driver's seat	●	●	●	●	●
Dual-circuit hydraulic brakes with ABS, EBD and BAS®	●	●	●	●	●
Power rack and pinion steering	●	●	●	●	●
Three-point seat belts for driver and front passenger	●	●	●	●	●

Optional Equipment Packages (See Dealer for MiniBus Packages)	Cargo Van	Crew Van	Passenger Van	Cab Chassis
Accessory Package	○	○	○	○
Additional Battery Package	○	○	○	○
Auxiliary Heating Package	–	–	○	–
Cargo Package	○	–	–	–
Cold Climate Package	○	○	○	○
Contractor Package	○	○	–	○
Crew Van Heating Package	–	○	–	–
Front Bench Seat Package	○	–	–	○
Front Heating Packages I & II	–	–	–	○
Heavy Duty Front Axle Package	○	–	–	○
High Idle Fixed Package	○	○	○	○
High Idle Variable Package	○	○	○	○
Interior Lighting Package	○	–	○	–
Lighting Package	○	○	○	–
Mobility Prep Package	○	–	○	–
Multi-function Wheel/Display Package	○	○	○	○
PARKTRONIC Package	○	○	○	–
Partition with Sliding Door Package	○	–	–	–
Premium Package	○	○	○	○
Rear Heating Packages I, II & III	○	–	○	–
Rear Roof Air Conditioning Package	○	○	○	–
Security Package	○	○	○	–
Suspension Packages	○	–	–	○



Optional Equipment Packages Continued	Cargo Van	Crew Van	Passenger Van	Cab Chassis
Suspension Seating Package	o	o	o	o
Trailer Hitch Package	o	o	o	o
Window Packages I, II, III, IV & V	o	–	–	–
Window and Mirror Package	–	–	–	o














**Selected Stand Alone Options** (See Dealer for MiniBus Options)

Radio Sound 20	o	o	o	o
Black Leatherette Upholstery	o	o	o	o
Cargo lashing rails	o	–	–	–
Chrome Trimmed Radiator Grille	o	o	o	o
Convenience lighting in load/passenger compartment	o	–	o	–
Cruise control	o	o	o	o
Daytime running lamps	o	o	o	o
Driver and front passenger thorax air bags	o	o	o	o
Driver and front passenger window air bags	o	o	o	o
High Roof (optional only for 2500 144" wheelbase models; otherwise standard)	o	o	o	–
M+S winter tires	o	o	o	–
Mounting rails for roof racks	o	o	o	–
Rear backup alarm	o	o	o	o
Sliding door on left	o	–	–	–
Two additional master keys	o	o	o	o
Two stage opening sliding door	o	o	o	–







● Standard    o Optional    – Not available



# The Sprinter model range at a glance.

		2500 model 8,550 lbs. perm. GVWR	3500 model 9,990 lbs. perm. GVWR	3500 model 11,030 lbs. perm. GVWR
Body length	Roof heights			
Cargo Van	Standard (with 144.3-inch wheelbase)		-	-
				
	Long (with 170.3-inch wheelbase)			
	Extra-long (with 170.3-inch wheelbase and long rear overhang)			
Crew Van	Standard (with 144.3-inch wheelbase)		-	-
	High roof		-	-
	Long (with 170.3-inch wheelbase)		-	-



		2500 model 8,550 lbs. perm. GVWR	3500 model 9,990 lbs. perm. GVWR	3500 model 11,030 lbs. perm. GVWR
Body length	Roof heights			
Passenger Van	Standard (with 144.3-inch wheelbase)		-	-
	High roof		-	-
	Long (with 170.3-inch wheelbase)		-	-
MiniBus	Extra-long (with 170.3-inch wheelbase and long rear overhang)	-	-	
Cab Chassis	Standard (with 144.3-inch wheelbase)	-	-	
	Long (with 170.3-inch wheelbase)	-	-	

# Paintwork



arctic white (MB 147)



grey white (MB 136)



pebble grey (MB 701)



hibiscus red (MB 967)



velvet red (MB 583)



flame red (MB 432)



aqua green (MB 830)



steel blue (MB 389)



brilliant blue (MB 362)



atlantis blue (MB 373)



black blue (MB 524)



silver grey (MB 708)



stone grey (MB 160)



graphite grey (MB 224)



jet black (MB 040)



amber red metallic (MB 548)



jasper blue metallic (MB 345)



brilliant silver metallic (MB 744)



graphite grey metallic (MB 759)



carbon black metallic (MB 154)



calcite yellow (MB 243)



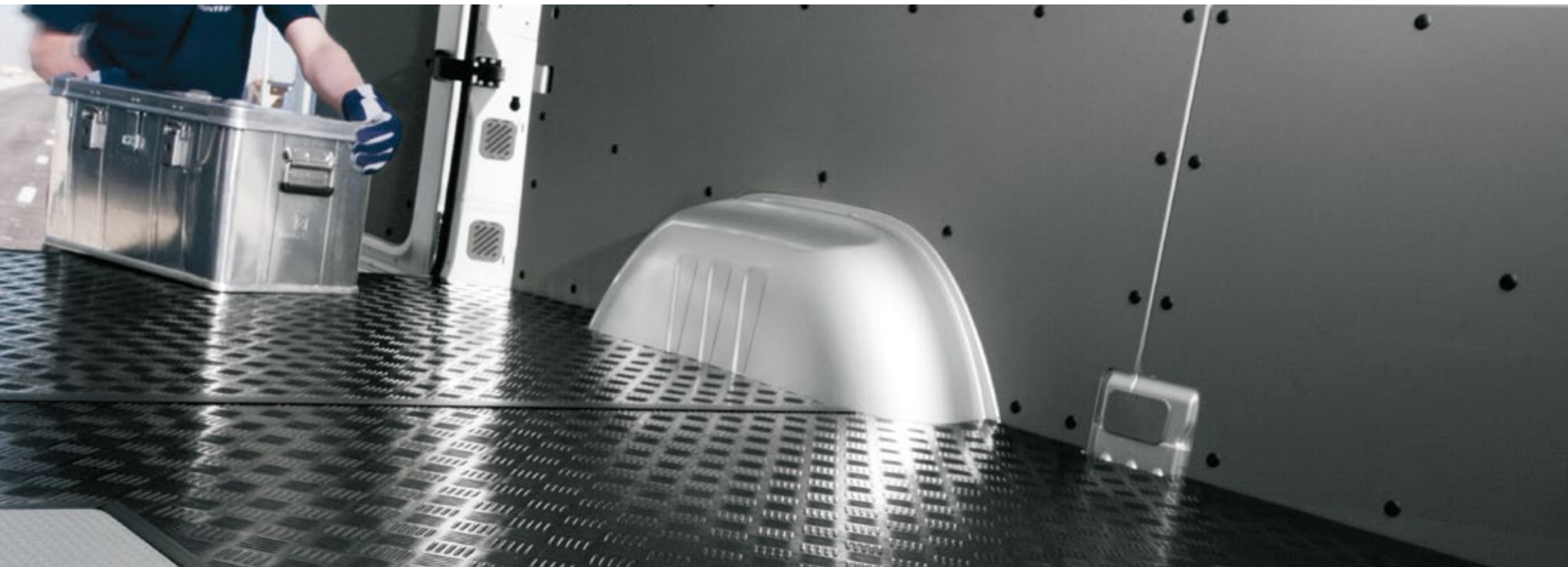
vanda blue (MB 957)

Paint finishes shown above are priced at different price levels. Please see your dealer for details.



# Options to keep you covered.

**Mercedes-Benz Accessories.** Mercedes-Benz Sprinter dealers offer an inviting array of Sprinter accessories, from cargo attachments to all-season floor mats. Each component is engineered and tested to exacting Mercedes-Benz Sprinter standards. So ask your dealer to see a full line of accessories for your vehicle.



# Lasting excellence owned.

**Mercedes-Benz Financial.** For more than 25 years, Mercedes-Benz Financial has been the finance partner of choice for our Mercedes-Benz Dealership customers. We have a comprehensive suite of products and services designed to meet your driving and commercial financing needs – from simple interest loans to leasing solutions tailored specifically to your business. MBF also puts the service and support of over 300 dedicated commercial finance experts to work for you, ensuring a first class financing experience. To find out more about the

financial solutions available for your business, visit your local Mercedes-Benz dealer today.

**Owning a New Class of Service.** Lasting excellence demands a new class of service; one driven by the quality, reliability and efficiency built into every Mercedes-Benz. Enjoy reduced cost of ownership as your vehicle travels more miles between maintenance intervals.<sup>1</sup> And because each interval of service will be handled by an authorized Mercedes-Benz Sprinter

dealer, you'll know you are receiving the highest standard of Sprinter care.

**Genuine Mercedes-Benz Parts.** Servicing your Sprinter with genuine parts from Mercedes-Benz optimizes the life of your vehicle and potentially increases resale value. Genuine parts are manufactured with maximum quality and precision to fit your vehicle and to keep it running smoothly and efficiently, no matter the job.





# Extra protection for the road ahead.

## **Expert Technicians Dedicated To Your Sprinter.**

At a Mercedes-Benz authorized dealer, passion and professionalism are at every step of service from routine maintenance to specialized vehicle care. Certified technicians trained to master state-of-the-art diagnostics, tools and equipment help to maintain your investment. And because they're dedicated to keeping you on the road, our technicians may be available during extended business hours.<sup>2</sup> Add in our Customer Assistance Center and 24-Hour Towing Service, and you have the security of knowing support is available whenever you need it.<sup>3</sup>

**Mercedes-Benz Extended Limited Warranty** offers the added peace of mind to drive your business even further. With protection beginning immediately after the original warranty expires, you can be sure that unexpected repairs are well taken care of.

- ▶ **1, 2 and 3 years/up to 125,000 mile options available.**
- ▶ **No deductibles or cumbersome claims processing.**
- ▶ **No approvals required prior to repairs.**
- ▶ **Repairs by factory-trained technicians utilizing high-tech, diagnostic equipment.**
- ▶ **Repairs completed with Genuine Mercedes-Benz Parts.**
- ▶ **Cancellation with refund anytime prior to New Vehicle Warranty expiration.**
- ▶ **Honored by all authorized Mercedes-Benz Sprinter dealerships.**
- ▶ **Manufacturer backing.**
- ▶ **To qualify, the Sprinter must be under the original New Vehicle Warranty period.**

**With Prepaid Maintenance**, you can enjoy even more value from Sprinter Authorized Service. Paying for maintenance in advance rather than per visit can help lower the cost of owning a Mercedes-Benz Sprinter even more. And by purchasing a Prepaid Maintenance contract you can also enjoy protection against potential and unexpected cost increases for parts and service down the line.

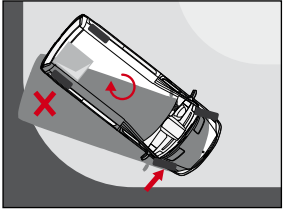
- ▶ **Simple and convenient way to prepay for required services - take care of critical maintenance needs right from the start.**
- ▶ **"Lock in" the costs of these required services before your first service visit or 10,000 miles, whichever comes first.**
- ▶ **Save versus "purchasing maintenance as you go."**
- ▶ **Mercedes-Benz Prepaid Maintenance plan does not confine you to only one dealership for your service needs. So you can rest easy, even when on the road.**

<sup>1</sup> Based on published Routine Maintenance Intervals for Ford Econoline, Chevrolet Express and GMC Savana.

<sup>2</sup> Extended Service Hours available at select dealers. Contact your local dealer for their hours of operation.

<sup>3</sup> Towing Service is only available for vehicles covered under Warranty.

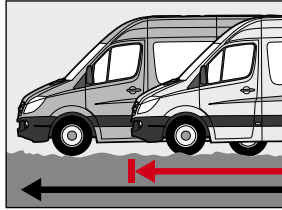
# Glossary



## **ADAPTIVE ESP® Electronic Stability Program**

ADAPTIVE ESP® is a dynamic handling control system which also takes into account the vehicle load. It intervenes in critical situations by applying a brake force to one or more wheels and adjusting the engine output in order to help stabilize the vehicle. ADAPTIVE ESP® combines the functions of the anti-lock braking system (ABS), acceleration skid control (ASR), electronic brake-force distribution (EBD), Brake Assist (BAS®), and Start-Off Assist as well as further aiding directional stability. Additionally, ESP® Trailer Stability Assist enhances handling safety when towing a trailer.

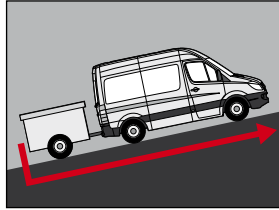
**Important note: ADAPTIVE ESP® can only act within the laws of physics. It is therefore impossible for ADAPTIVE ESP® to prevent skidding resulting from hydroplaning, for example. If certain limits are exceeded even ADAPTIVE ESP® will not be able to prevent an accident.**



## **Brake Assist (BAS®)**

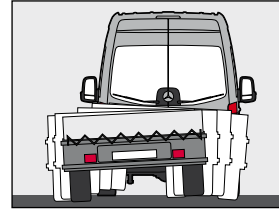
Brake Assist can help to prevent a rear end crash or at least reduce the impact speed. Based on the speed with which the driver presses the brake pedal, it is able to detect a situation in which emergency braking is required. In such a situation, it increases the braking power automatically, aided by the anti-lock braking system (ABS), which prevents the wheels from locking up.

**Important note: Braking effectiveness also depends on proper brake system maintenance, and tire and road conditions. Unsecured cargo can become hazardous in a collision. Always secure cargo.**



## **Start-Off Assist**

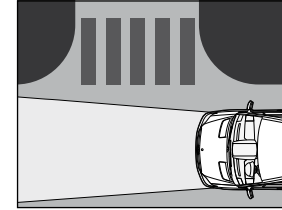
Start-Off Assist, an integral part of the ESP®, makes it easier to start off on uphill slopes: after the brake pedal is released, the brake pressure is maintained for approximately two seconds, allowing the driver to move their foot from the brake pedal to the accelerator without having to worry about the vehicle starting to roll. Start-Off Assist is activated on uphill slopes of approximately 4% or steeper.



## **ESP® Trailer Stability Assist**

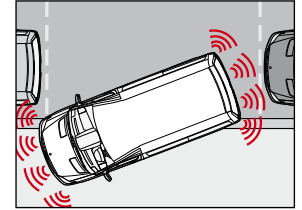
This system complements ADAPTIVE ESP® and enhances driving safety when towing a trailer by selectively braking the wheels of the towing vehicle and reducing engine torque when the trailer fishtails. If the system intervenes several times in succession, the braking action becomes increasingly stronger, resulting in a significant reduction in the vehicle speed.

**Important note: Read Operator's Manual before towing. In some states, aftermarket trailer brakes are required. See dealer for details.**



## **Bi-Xenon headlamps with headlamp washing system (optional)**

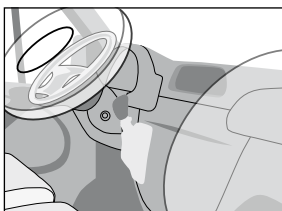
Bi-Xenon headlamps deliver superior visibility over halogen headlamps because their brighter, whiter light is closer to natural sunlight. They also incorporate dynamic level control and a high-pressure washing system.



## **PARKTRONIC (optional)**

The PARKTRONIC audio visual parking assist warns the driver if the system detects that the vehicle is close to an obstacle in front of or behind the vehicle. The warning is provided initially in the form of a visual display in the center of the dashboard (when moving forward) and in the exterior mirror (when reversing). If the gap continues to decrease, an audible warning is also activated.

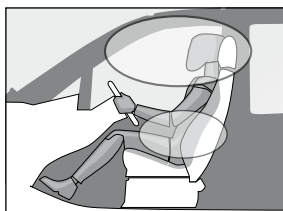




#### Front air bags for driver and front passenger

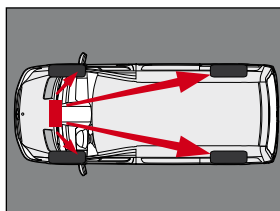
Front air bags for both driver and front passenger increase the level of potential protection for the belted occupants.

**Important note:** Air bags in no way diminish the need for occupants to fasten their seat belts correctly before every journey, since an air bag can only operate fully effectively if the occupant is wearing the seat belt correctly. The forces of a deploying air bag can cause serious or fatal injuries to a child under age 13. The safest seating position for your child is in a rear seat, belted into an appropriate, properly installed child seat, or correctly wearing a seat belt if too large for a child seat. See Operator's Manual for additional warnings and information on air bags, seat belts and child seats.



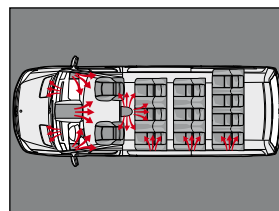
#### Window air bags and thorax air bags (optional)

In a severe side impact, window air bags and thorax air bags are deployed on the impact side. The window air bags, housed in the side window area, are designed to offer increased head protection to the occupants. Housed in the seat backrests, the thorax air bags are designed to offer increased protection for the upper torso of the occupants in these seats.



#### Electronic brake force distribution (EBD)

This system proportions the braking force between the front and rear wheels of the van, in order to optimize braking efficiency in certain driving situations. In this way the system prevents "overbraking" of the rear wheels, which could cause the tail to start sliding. At the same time EBD puts less stress on the front brakes, which reduces the risk of fading due to overheating.



#### Ventilation comfort

Several air outlets provide good air circulation to all seats. In conjunction with a powerful ventilation system, they ensure passenger comfort and well-being, particularly on long journeys and in high ambient temperatures. For further enhanced ventilation comfort, a front air conditioning system and a choice of rear air conditioning systems are available (air outlets on left sidewall are optional equipment).



#### BlueTEC®

In the Sprinter, innovative BlueTEC® SCR diesel technology and a sophisticated V6 CDI diesel engine ensure class-leading fuel consumption and very low pollutant emissions. BlueTEC® is one of numerous measures which, when combined, lead to a reduction in fuel consumption and emissions. Mercedes-Benz calls this bundled package of measures "BlueEFFICIENCY®."

**Important note:** Requires the use of ultra-low-sulfur diesel fuel. Mercedes-Benz approves the use of B5 biodiesel (approved diesel fuel with maximum 5% biodiesel content) in all BlueTEC® engines. The only approved biodiesel content is one that both meets ASTM D6751 specifications and has the oxidation stability necessary to prevent deposit/corrosion-related damages to the system (min 6th proven by En 14112 method). Please see your service station for further information. If the B5 biodiesel blend does not clearly indicate that it meets the above standards, please do not use it. The Mercedes-Benz New Vehicle Limited Warranty does not cover damage caused by non Mercedes-Benz approved fuel standards.

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