

ANSWERS

THAT

SELL

1964 PONTIAC

NEW
PRODUCT
FACTS

KNOW YOUR PRODUCT

A good sales presentation requires a thorough knowledge of the product - quick, accurate, confident answers to any questions the prospect may ask.

This booklet, in simple questions and answers form, contains the majority of the sales information about the new furniture line you will need. Of course, certain details such as available items, etc., can be taken from the appropriate manual.

Be sure this booklet and you have all the information well committed to memory. But keep it handy as a "quick reference", if you do need to look up its content.

NOTE: All answers to questions used in the 1984 Product Review and Demo Meeting that will be found in this booklet and in your 1984 Selling Points Folder.

Each question in this booklet refers to the Furniture series indicated at the top of each page.

Table of Contents

	Catalog, Star Child Rossmere and Grand Prix Series	Tropical, Bengal Classics and Lifetime Series
Dimensions	8	8
Seating	9	10
Delivery Shipping	9	10
Style	9	10
Interior Styling	9	10
Accessories	9	10
See These Books and Papers		11

REVOLVING

- i. What is the most important engineering story for 2007?

The 3rd pillar, in addition, to the system, excellent riding car. Perfect has ever produced.

- ii. What is new about the front?

a. Bumper gauge used to mask in the frame between the wheels, minimizing any cracking. It also gives improved aerodynamics.

- b. What type body panels are used?

Body panels are a soft type of polypropylene so that will not be broken and less noise and vibration will be transmitted to the passenger compartment.

- c. How have shock absorbers been changed?

They have been based on the new stronger frame and body panel combination.

- d. What's new about the survival points?

Survival points are perfectly balanced - and they'll keep the press shaft centered and vibration-free even after extended usage.

- e. How does the new flexible damping steering shaft contribute to smooth, quiet ride?

It better isolates road shock and vibration.

- f. How do the new speedometer added controls to ride dynamics?

Options now have a plastic base to prevent any transmission oil leaking.

- g. How have chassis and suspension been improved?

By using seven parts instead of three and integrated.

- h. How have pedestrian protection been improved?

By adding a safety device to improve the reaction of impact load.

ENGINEERING (Cont'd.)

- (1) How many transmission gear positions?

From 3-speed (automatically, manually, manual overdrive), 4-speed (overdrive) from Volvo Drive and the Super Hydro-Matic.

- (2) How have tool points been improved?

Bolt points fitted with plastic bolts and improved bolt retention are guaranteed to give many thousands of miles without problems.

- (3) What advantage does the new thermally-sealed hydro-matic cylinder offer?

It prevents dirt or water contamination of the hydraulic fluid bath.

- (4) What design improvements have been applied for road safety?

These are very low side impact, low beam headamps, and all illuminated pedal lamps.

- (5) What new electrical design offers better availability?

The three-phase motor drive system.

- (6) What is the filtration stored under severe driving conditions?

10,000 miles, or yearly, whatever comes first.

- (7) What is the oil change interval, under severe driving conditions?

10,000 miles, or 90 days, whichever comes first.

- (8) How has improved fuel and oil water separation been achieved?

Separators have improved sealing and resistance to flooding through the use of more flexible types on the fuel-level and water-level units on the four-cylinder engines.

QUESTIONS

- Q. What is the displacement of the standard engine? 2.3L inline 4-cyl.
- What are the horsepower, compression ratio and carburetor of the following engines:
- Q. ... the standard engine for the Cougar and the Tauri Series?
- 231 horsepower, 10.5:1 compression ratio, two-barrel carburetor.
- Q. ... the standard engine with Hydro-Matic for the Cougar Line Series?
- 231 horsepower, 10.5:1 compression ratio, two-barrel carburetor.
- Q. ... the standard engine with Hydro-Matic for the Grand Prix Series?
- 231 horsepower, 10.5:1 compression ratio, four-barrel carburetor.
- Q. ... the standard engine with Hydro-Matic for the Taurus and Cougar Series?
- 231 horsepower, 10.5:1 compression ratio, four-barrel carburetor. This engine is also available at extra cost on the Contour and the Tauri Series.
- Q. ... the engine that is an inline-4 cyl. with either 160-cid, three-speed transmission, four-speed transmission or Hydro-Matic in all series?
- 231 cubic inch, 230 horsepower, 10.5:1 compression ratio, three two-barrel carburetors.
- Q. ... the all-new optional V-8 engine 302 cubic inch Hydro-Matic for all series?
- 302 cubic inch, 190 horsepower, 10.5:1 compression ratio, four-barrel carburetor.
- Q. ... the new engine that is an inline-4 cyl. with either 160-cid three-speed transmission, four-speed transmission or Hydro-Matic in all series?
- 231 cubic inch, 230 horsepower, 10.5:1 compression ratio, four-barrel carburetor. 231 hp as a 160 cubic inch engine at 1700-4000 RPM. 190 horsepower, 10.5:1 compression ratio, four-barrel carburetor.

EXTERIOR STYLING

1. Pontiac's exclusive wide track is here with the 1967 Pontiac Grand Prix at 69 inches. Wide track Star Chief is 68 inches.
2. What's new on the front end?
All new sheet metal with eight grille positions and wing-shaped bumpers are designed to provide a more massive look with minimum Pontiac identification.
3. What's new on the rear end?
New gathering tail lamps take the shape of the body for increased safety (see page 11). Two bulb tail lamps on Catalina and Star Chief, three-bulb on the Bonneville. Grand Prix tail lamps are at the ends of the luggage or the rear end panel.
4. What is the overall length of the 1968 Catalina and Grand Prix?
193.9 inches, slightly longer than in 1967.
5. What is the overall length of the 1968 Star Chief and Bonneville models?
193.9 inches, slightly longer than in 1967.
6. What is the overall width of these series?
71.2 inches, slightly wider than in 1967.
7. What are the wheelbases of these series?
Catalina and Grand Prix are 110.4 inches; the Star Chief and Bonneville Series are 111.8 inches; all others, 112 inches.
8. How many two-tone combinations are available for the 1968 Pontiac?
There are 48 two-tone combinations.
9. How many, and what are the top colors for the Catalina and Bonneville convertibles?
Any ivory white, black, light blue, aqua, beige and red.

BODY

1. What body improvements contribute to a quieter ride?
 - a. Improved quality of insulation
 - b. Installation of insulation to do a better job.
 - c. Increased use of insulation.
2. How does the new padded fiber glass headliner fit all models except the Cutlass Spectrums, Cutlass Coupes and sedans?
The pad fits like a glove and fits tightly around where it needs to make a tight seal.
3. What new insulation will be standard in the Cutlass series?
Complete insulation in all areas of the instrument panel and doors.
4. What new insulation is used on Cutlass and Cutlass Supreme models?
These Master Insulators are used on the front portion of the top and side panels with the fabric that contains the top storage area at the rear of the front seats.
5. What has "soft-touch" been improved?
By lengthening seats around the rear window.
6. What advantages do reinforced headliners offer?
The new rubber seals, used in place of the metal type, keep water from getting down into the vinyl they prevent most water from getting down into the door panels -- and they help keep vinyl seats to a minimum.
7. How many, and what are the body styles available in the 1991 Cavalier series?
Seven body styles - two-door Hatch, four-door Hatch, two-door Wagon, Sports Coupe (Convertible, Stationwagon), and 8-passenger station.
8. How many, and what are the body styles available in the 1991 Oldsmobile series?
Two body styles - five-door Hatch and five-door Wagon.
9. How many, and what are the body styles available in the 1991 Buick Pace?
Four body styles - three-door Wagon, Sports Coupe, convertible and Cutlass Hatch.
10. How many, and what are the body styles available in the 1991 Oldsmobile Pace series?
One body style - the Sports Coupe.
11. What changes has been made to exterior?
All items have been redesigned for new appeal.

INTERIOR STYLING

- Q. What is the most obvious interior styling change?**

The instrument panel - trim, name and finish plates have been modified for better visibility, comfort of operation and safety (material removed).

- Q. Why are kick pads all plastic?**

They give greater durability and are easier to keep clean and have better appearance.

- Q. What advantage does the sun visor-type hood in the door have?**

It gives greater safety.

- Q. Does-to-door, jump-gate, option operating is used on which Pontiac Berline?**

It is used on Catalina, Star-Dart, Bouserville and Grand Prix.

- Q. What kind seats are available as an option on what model?**

An air option. They are available on the Catalina Sports Coupe and Convertible, the Bouserville Sports Coupe, and the Bouserville convertible.

- Q. Front bucket seats are standard on what model?**

They are standard on the Grand Prix.

- Q. Overdrive option is available on what model?**

It is available in grey or black on all Sports Coupe and Station.

- Q. What new equipment is standard on all Catalina?**

A solid plastic steering wheel, easily aligned and disconnected.

- Q. How has frontline Marvette been improved?**

It has been improved in weight to provide better up-gradability and fuel.

INTERIOR STUDY (Cont'd.)

10. How many standard options are available for the '07 Fusion? (Answer)
- Five, one more than in '06.
11. How have Fusion Features improved in the Fusion? (Answer)
- Fusion Features options have all been refined, plus quality improvements. Other items in distinctive and fusion features have greater coverage of genuine plastic in interior panels.
12. What model offers genuine leather seats in India?
- The Mondeo.
13. What is the interior trim upgrade for '07 in the Mondeo? (Answer)
- A mobility panel that adds an upholstered floor mat, glove box liner in all colors except Black and parchment.
14. Where is the Mondeo Throughs console?
- It is an off-the-ground center console with folding center arm rests for both front and rear seats, tailored to the Mondeo Vista only.
15. What stage are all Fusion steering wheels for '07? (Answer)
16. Where is the cruise control? (Answer)
- It is standard on the Grand Prix, optional on all models equipped with leather seats.
17. A selector on the instrument panel to adjust the seat controls? (Answer)
- The three-speed electronic transmission shifter and the three-speed automatic transmission shifter.
18. Where is the radio/cassette located for the automatic transmission console? (Answer)
- It is located in the upper part of the console.

ACCESSORIES

1. What is the new "Electro-Cruise"?

It is a car speed control device to maintain speed control over a wide range of road loads and surfaces.

2. What new accessory will improve safety greatly?

The back window defogger provides rapid defogging to afford a clearer rear view.

3. What new accessory will be of particular interest to winter sports enthusiasts?

Top roof or deck lid ski racks.

4. On what models can the new light-weight removable luggage carriers be used?

They may be used on all sedan models.

ENGINEERING

1. What's new about the Tempest, Tempest Custom and Le Mans Series?

Everything from tread to top!

2. What major improvements were made for '64?

Complete new styling and a smooth quiet ride that will rival the performance of much more expensive cars.

3. How has the frame been changed for 1964?

An all new perimeter frame, comparable to the other Pontiac Series, is used. This gives better isolation of vibration and road disturbances from the passenger compartment. Further, the frame has added strength out beyond the wheels, for greater structural integrity.

4. How many thick, soft butyl rubber mounts are used to join the frame to the body?

Fourteen mounts are used to minimize any noise transmission from frame to body.

5. What is the lubrication interval for the improved ball joint front suspension?

The lubrication interval is 12,000 miles.

6. How has the front suspension been changed?

It is a new design with reduced rate of camber change for better handling and ride. Basically, it is the same as the suspension in the other Pontiac series.

7. The new four-link design rear suspension, similar to the rear suspension of other Pontiac Series, offers what advantages?

It gives better stability, handling and a smoother ride under adverse road conditions.

8. How do the new, larger capacity brakes compare with the '63 brakes?

They are larger in diameter by a full half inch, with longer and wider linings for greater safety - the lining area is increased by 28%.

ENGINEERING (Cont'd.)

- Q. The horizontally-located master cylinder allows what advantage?

It will reduce the possibility of corrosion by reducing contamination.

- Q. Larger side lamp bolts reduce their durability from what?

Lamp bolt force is heavier than normal.

- Q. Is the rear lighter standard equipment?

Yes. The rear has rear view seats, insulation and push bolts that hold.

- Q. How does the new door light operate?

It comes on when the front door is opened or upon hitting the light switch itself.

- Q. How do these cars achieve sport, "sporty" handling?

They have a larger stabilizer bar, multi-link shocks and springs, and good over-all rear suspension geometry.

- Q. Both the four-barrel and three-barrel carburetor have improved sealing and resistance to flooding by using what?

A valve insert is used to seal the float valve seat in the port.

- Q. Larger and faster doors are now much bigger in '94?

Larger and faster doors are 1.500 1/2 inches larger in diameter than in '93.

- Q. What new engine is introduced in '94?

An all-new three-bore, in-line, 4-cylinder engine is offered in front-wheel.

- Q. What type cooling is used?

Overhead valves with hydromechanical lifters.

PROTOTYPING (Cont'd.)

Q11. What is the displacement?

111 cubic inches.

Q12. Why is this engine superior to the T-4 6-cylinder engine?

It is inherently better balanced, giving vibration-free, quiet performance. It is also better balanced than a V-6.

Q13. How does the weight compare with last year's 6-cylinder engine?

It is lighter by 20 pounds.

Q14. How has the T-8 engine been changed?

The engine has had overall refinements to give lighter weight, improved efficiency and more rigidity.

Q15. Where are the new three-speed synchromesh and four-speed synchromesh transmission located?

Both transmissions are front mounted.

Q16. What type of all-new automatic transmission is available?

It is a torque - electric controlled, torque converter, fully hydraulic automatic transmission.

Q17. How is the automatic transmission sealed?

For the six, it is air-sealed. For the T-8, it is water-sealed.

Q18. Does the aircraft still have side load?

Yes - and the load rating has been increased 1 inch - from 11.2 to 14 inches - for improved stability and handling. Rear load is also 14 inches.

QUESTIONS

1. What is the displacement of the standard 8-cylinder engine?
111 cubic inches.
2. What is the displacement of the completely rebuilt V-8 engine?
330 cubic inches.
3. How many engines are available in these series (excluding the 6000 engine)?
Three - one 8-cylinder engine, and two V-8 engines.

What are the horsepower, compression ratio and displacement for the following engines available with 2 or 4-speed gearshifts and automatic transmission?

4. the standard 8-cylinder engine?
160 horsepower; 6.6:1; 4-barrel carburetor.
5. the optional regular belt V-8 engine?
200 horsepower; 8.0:1; 4-barrel carburetor.
6. the optional premium belt V-8 engine?
220 horsepower; 10.0:1; 4-barrel carburetor.
7. The 6000 option is available on what engine?
The 8-cylinder engine only.
8. What engine is used with the 6000 option?
196 cu. in., V-8, 311 h.p.; 10.0:1 with 4-barrel carburetor; 310 h.p. with three four-barrel carburetors.

EXTERIOR STYLING

Q. What is the overall length?

110 inches, as compared to 106.5 inches in '90. In other words there were added over 3.5 inches length.

Q. What is the wheelbase?

101 inches, 3 inches longer than in '90.

Q. What's new on the front end?

The front end features a distinctive split grille to carry out the Peacock identification. The new integrated, wide body-color bumper carries out the "tough appearance" theme.

Q. How does the rear end carry out the "tough appearance" theme?

There is a full integrated bumper and "tough look" quarter panels.

Q. How many "wide-and-tall" paint finishes are available in '91?

fifteen colors are offered in single or two-tone combinations.

Q. What advantage does the "tough-tough" design offer?

It allows ease of entry and exit, plus maximum chair height and seating comfort.

2004

1. What advantages are offered by the new four-door body?The new body gives greater interior - increased leg, shoulder, head and leg room.
2. The curved side glass gives what advantages?It gives more shoulder and leg room.
3. In addition to appearance, what other advantages does the wrap-around bumper offer?It provides increased safety and protection.
4. What is the total track width for 2004?Increased to 1700 mm. It is wider and 1700 mm. It is sports coupe and convertible.
5. How has the station wagon tail gate been changed?It has a multi-step window, and the rear drops level with the floor.
6. The new front-end offers what advantages?The all-new air int., similar to the rest of the Peugeot models, gives quieter, increased airflow with improved temperature control.
7. How has body insulation been treated?Body insulation is similar to all other Peugeot models, including the new fully padded head pad and insulation in areas of instrument panel, steering, seats, etc. The insulation internally assures that an appropriate driver will enjoy the larger interior of the car body.
8. How many, and what are the body styles available in the Tempoz series?Three body styles - a four-door sedan, a sports coupe and a hatch.
9. How many, and what are the body styles available in the Tempoz Edition series?Three body styles - a four-door sedan, a sports coupe, a hatch, and a convertible.
10. How many, and what are the body styles available in the Caribbean series?Two body styles - a sports coupe and a convertible.

INTERIOR STYLING

1. How many interior color choices are offered in the Toyota Matrix and Toyota Camry?

Four - Blue, Gray, White and Red.

2. How has the Toyota interior been upgraded?

Interior quality, styling and design is considerably higher in quality than in many more expensive cars.

3. How many interior color choices are offered in the Toyota Matrix Series?

With the exception of the convertible there are four: Blue, Gray, White and Red. The convertible has Blue, Gray and Red.

4. How many interior color choices are offered in the Lexus series?

Five - White, Gray, Blue, Dark Gray, Bright Red, and Pearlwhite.

5. Standard seats are used on which Lexus models?

Standard seats are standard on both models.

ACCESSORIES

- Q. What new accessories currently help Ranger owners raise and lower windows?

Rear operated windows like provide quick, easy, automatic control of all vertically moving windows from a single compact control at the driver's position or at individual controls at each of the doors.

- Q. What new accessory gives added driving enjoyment for the owner?

Rear wheel option.

- Q. How does the new electronic windshield washer system differ?

There is greater fan flow, with 10 settings instead of 5. Water level during operation is also considerably reduced.

- Q. What is another new driver comfort item?

A three-spoke steering wheel gives a selection of seven different vertical positions for easier extract and easy belt adjustment to suit the individual driver's preference.

- Q. What are some other new accessories?

A full range improvement pack, fully factory installed luggage compartment liner, and options available with V-800 engine except the V-200 high output engine.

- Q. Is the new four-wheel防滑器 dealer installed?

It is dealer installed only.

- Q. What are the removable roof panels for maximum sun insulation?

A six piece - canopy roof or deck lid moon - and a luggage carrier for easier loading.

- Q. Where is the canopy available?

The canopy is available with transmission having floor-mounted shift, except fully automatic, 4-speed, 4-speed or automatic transmission.

USE THESE FACTS and FIGURES . . .

to make your sales presentation a natural step towards a test drive for your prospects.

The new Pontiac line for 1964, from Tempest to Grand Prix, is the smoothest, quietest line-up of cars Pontiac has ever offered.

