

 **smart**
Certified Pre-Owned



www.smartUSA.com

smart — a Daimler brand

>> Celebrate Your Practical Nature.

Since its inception, the smart fortwo has been the ultimate expression of efficiency. Its unbulky, unguzzling, unborning features make it more than just a sensible vehicle that takes on the confines of urban living with ease. It's an extension of your practical nature. And when you consider the level of value a smart Certified Pre-Owned (CPO) adds to your bottom line, the idea of living a greener lifestyle takes on a whole new meaning.



>> smart Certified Pre-Owned benefits:

- Economical
- Comprehensive Inspection and Certification
- CARFAX® Vehicle History Report
- Limited Warranty
- Available Extended Limited Warranties
- Roadside Assistance
- Nationwide smart center Support
- Special Financing
- Exchange Privilege

>> Economy

As an eco-friendly, high miles-per-gallon vehicle, a smart CPO stands for innovation, fun, safety, reliability and style at every turn.

Space Economy

When it comes to city driving where space is at a premium, few vehicles can negotiate the tight urban spaces as nimbly and effortlessly as a smart CPO. A smart CPO fits into parking spaces that other bigger, less efficient cars can't. Still, storage in the smart CPO is plentiful, so you'll never lack the space you need for all your essentials. Inside and out, the smart CPO fits your lifestyle.

Fuel Economy

Going unbig pays off big in your pocket, your town, even in your garage. A smart CPO vehicle's lightweight body design helps reduce its overall weight, which keeps fuel consumption and costs to a minimum. Its 5-speed smartshift® transmission with automatic (for ease) and manual (for fun) modes, central locking system, esp® (electronic stability program), hill start assist and much more allow your smart CPO to overcome the inefficiency of stop-and-go city traffic with ease.

Cost Economy

A smart CPO is full of ideas designed to make life simpler and easier. And, we stand behind our vehicles well into their next generation of ownership. Add up smart's fuel economy, its unstickershock pricing, affordable ownership and a dedicated financing partner in Mercedes-Benz Financial, and you've found yourself a real value to complement your eco-conscious lifestyle.





>> An Expression of Self

Owning a smart CPO already says a lot about your relationship with the city you live in and the environment around you. But when you add safety and style into the mix, this unbig vehicle really makes a big statement.

Safety

Designed and engineered by Mercedes-Benz, smart upholds some of the strongest safety standards in the industry. Its patented tridion safety cell combines longitudinal and transverse structural members to protect you. So, from the tridion cell to the active safety features such as Electronic Stability Control and Brake Assist, you can drive safely around town ... unworried.

Environment

Making urban mobility as environmentally compatible as possible was integral to the development of the smart fortwo from the very beginning. One of the greatest ways to decrease your carbon footprint is to reduce your actual footprint. Smaller size means less fuel, fewer emissions and more green space. And, when it comes time for your smart to retire from the road, smarts are 85% recyclable. This way, you're helping to unconsume natural resources and unfill trash heaps across the country.

Style

smart body panels are customizable, lightweight and 100% recyclable – meaning your sweet looks are also sweet to the environment. They're also interchangeable – meaning you can change your sweet smart looks as often as your own. Thanks to the **smart Expressions** program, you can choose from a number of color and design combinations. So, ask your smart center sales representative how you can truly make your smart CPO your own.

>> Standard of Quality as High as its MPG

Before you even take it for a test spin, your smart CPO has passed a rigorous inspection and certification by smart center technicians, ensuring that it meets our exacting requirements and your high expectations alike.

Under the hood, over the road, all through the interior and from body panel to body panel, we take a holistic approach to guaranteeing your satisfaction.

Engine Test

Compression testing and evaluation from belts and plugs to emissions systems.¹

Safety, Security and Solidity

Systems designed to help ensure your protection – from seat belts and air bags to the alarm system – are thoroughly checked.

Undercarriage and Drive Train

Authorized smart center technicians go under the vehicle to scrutinize the steering, suspension, brakes, wheels, tires and driveshafts.

Appearance Standards

A detailed visual inspection for dents, scratches, tears and scuffs guarantees a high quality, like-new finish inside and out.

Fluids

All fluids are measured and serviced to maintain proper levels and ensure optimum performance.

Electrical Systems

Every component – from headlamps to seat adjusts – is checked and approved.

On-Road Evaluation

Every smart CPO undergoes an on-road assessment of its performance and handling, along with instrument and control systems checks.

Post Evaluation

All systems are verified to ensure the vehicle is as sound after the drive as before.

¹Compression testing is done on vehicles with over 60,000 miles.



CARFAX® Vehicle History Report

smart center technicians closely inspect every detail of your vehicle before it is granted the smart designation of Certified Pre-Owned. This process includes a CARFAX® Vehicle History Report. Any noted deficiencies are repaired, replaced or reconditioned, ensuring adherence to smart CPO standards.

>> We've got you covered.

Part of the reason you're purchasing a smart CPO is because you understand how greener, healthier, climate-neutral living can help protect our environment for the future. But, we want to make sure you and your smart CPO are protected for the future as well.

Presenting the smart Certified Pre-Owned Limited Warranty:

Depending on the model year of your smart, you could have either 1 year / up to 100,000 total vehicle accumulated miles or 2 years / up to 100,000 total vehicle accumulated miles.¹

Plus, our authorized smart centers will honor any remaining coverage on the smart New Vehicle Limited Warranty before the smart CPO Limited Warranty begins. Model Years 2008 – 2011 are covered by a 2 year / 24,000 mile New Vehicle Limited Warranty, and Model Years 2012 and later are covered by a 4 year / 50,000 mile New Vehicle Limited Warranty.²

The smart CPO Limited Warranty covers the cost of parts and labor needed to repair any item on your vehicle, if they are defective in material or workmanship, you pay nothing for repairs covered by the Warranty. There are some exceptions to coverage so ask your authorized smart center to review the exceptions. Warranty repairs or adjustments – including all parts and labor connected with them – must be made by an authorized smart center. Repairs performed somewhere other than at an authorized smart center are not covered by the Warranty unless written approval is secured in advance.

¹Whichever comes first. See a smart center for full details, limitations and a copy of the smart CPO Limited Warranty and optional Extended Limited Warranty.

²If the vehicle is still covered by the New Vehicle Warranty at the time of smart CPO purchase, the New Vehicle Warranty coverage continues from the vehicle's original in-service date and will apply throughout the duration of the New Vehicle Warranty, smart CPO Limited Warranty coverage will then apply for 12 additional months or up to 100,000 total vehicle accumulated miles, whichever comes first. If the New Vehicle Warranty has expired prior to the time of your smart CPO purchase, the smart CPO Limited Warranty coverage will apply for 12 months or up to 100,000 total vehicle accumulated miles, whichever comes first.

>> Going the Extra Miles

Available June 2012, the smart CPO Extended Limited Warranty:

1 year / up to 120,000 total vehicle accumulated miles

2 years / up to 135,000 total vehicle accumulated miles

Just because a smart CPO is turning over 100,000 miles doesn't mean it's ready for the recycle bin. With this in mind, we've crafted an exceptional program to extend your comfort and security. Available June 2012, the smart CPO Extended Limited Warranty offers affordable additional coverage for 1 year / 120,000 total vehicle accumulated miles or 2 years / 135,000 total vehicle accumulated miles, whichever comes first. Now there's a little peace of mind for you and your smart CPO.



>> Sensible Support for Sensible Drivers

Roadside Assistance

You're prepared for the unexpected. And, with 24-hour Roadside Assistance covered for the life of your smart CPO Limited Warranty, you're never at a stand-still for long.

Services include:

- Roadside Tire Change, with your spare
- Jump-start a dead battery
- Fuel for an empty tank
- Tow to a local smart center

Call 1-800-smart-USA

The Customer Assistance Center is at your fingertips 24 hours a day, 365 days a year with Roadside Assistance, product information or even how to program the radio. Consult your Roadside Assistance program literature for details, terms and limitations on benefits.

Nationwide smart center Support

Your smart CPO Warranty will be honored at any authorized smart center nationwide, and you'll never have to pay a deductible. No matter where your smart travels take you, you're never too far from an authorized smart center in our network.

Every authorized smart center across the country is dedicated to service excellence. Whether your smart CPO requires a small adjustment or major service, your authorized smart center's objective is to get your vehicle back on the road as soon as possible.





Special Financing

With so many great reasons to own a smart CPO, we make the purchase process as efficient as the car itself. Talk to your authorized smart center representative about the finance options available through Mercedes-Benz Financial (MBF). As the dedicated financial services provider to smart, MBF is committed to providing an array of finance options, along with premier service.

Exchange Privilege

If you're not completely satisfied with your smart CPO, simply return it to the selling smart center within 7 calendar days or 500 miles¹ and select another vehicle of equal or greater price.²

¹Not offered in all states. See your smart center for details. Terms and conditions may vary.

²If the exchange vehicle is priced higher, the buyer must pay the difference.

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CPO-03-521-SMRT Version 2/2013

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Printed on 100% recycled paper

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