





EXTERIOR 02 INTERIOR 08 MODELS 12 5 DOOR 16 WHEELS 18 PAINT 19 DASHBOARD 20 UPHOLSTERY 21 COMBINATIONS 22 BLUEMOTION TECHNOLOGIES 24 OPTIONAL EQUIPMENT 25 TECHNICAL SPECIFICATION 32 VOLKSWAGEN SERVICE 34

## IS BIG!

Model shown is High **up!** with optional metallic paint.

02 **03** 



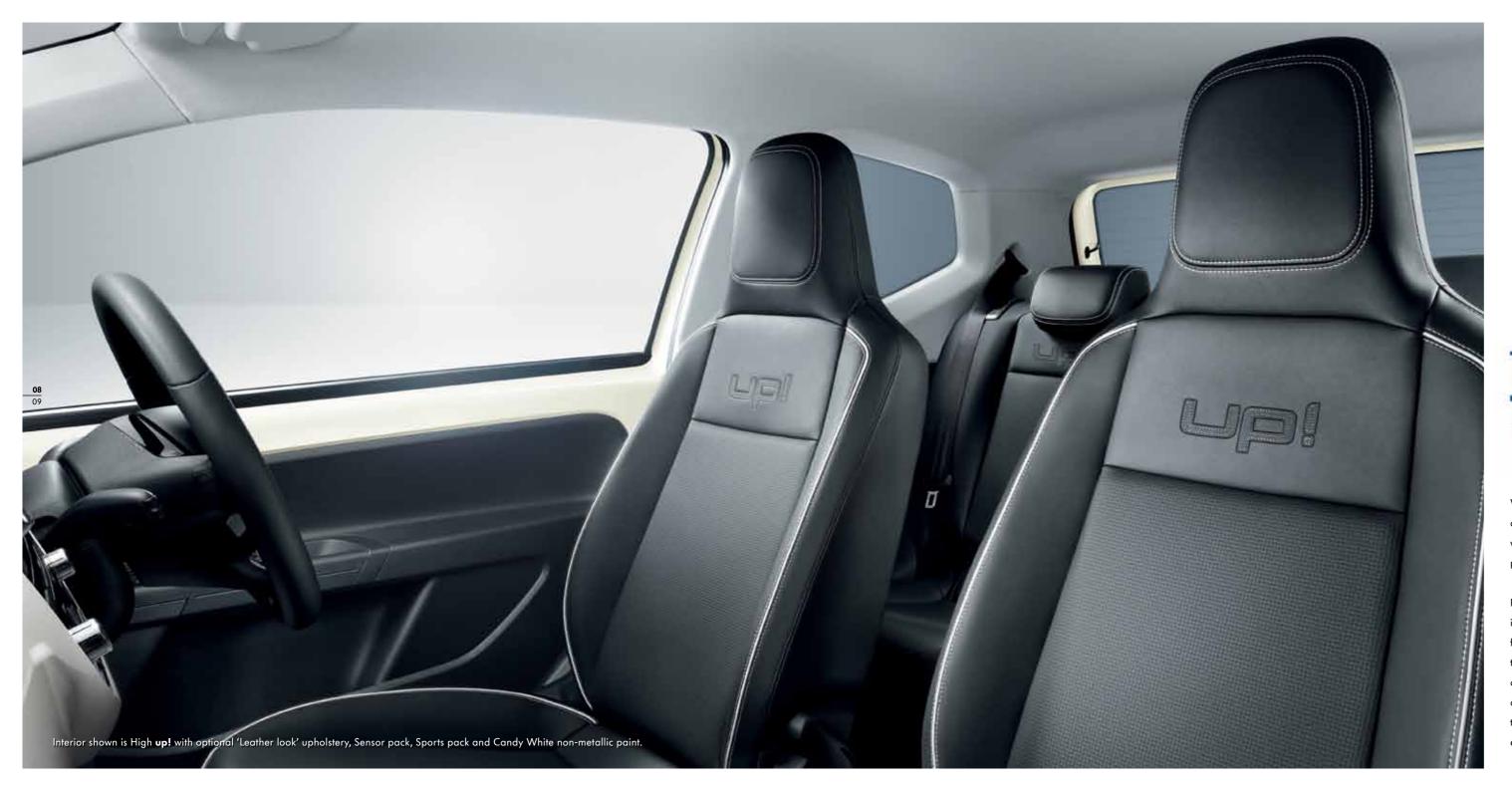
## THE UP PLENTY TO SMILE ABOUT

Meet the smart city car from Volkswagen. Small, nippy and priced to match, it offers the interior space and features of a much larger car, giving you plenty to smile about. The compact size is perfect for driving round town, while the sophisticated technology, advanced features and generous proportions provide a level of luxury not previously seen on such a small car. Keep smiling. **Small has never looked so great.** 



Just 3.54 metres long and 1.64 metres wide, the **up!** sets a new precedent in small car design, combining a minimal footprint with exceptional interior space. With its eye-catching wheels, fully glazed tailgate and stylish side windows, enhanced by horizontal running lines to the front and smooth finishes to the side, the **up!** is an ultra modern interpretation of the classic Volkswagen design. Sleek, contemporary and unmistakeably Volkswagen, this is the small car with big ideas.

SMALL CAR. BIG IMPACT.





The **up!** is a full four seater offering ample space and comfort.



With the rear seat backrest up, the boot holds 251 litres – providing impressive spaciousness.



With more interior space than you could imagine, the **up!** appears to achieve the impossible – offering a large cabin with more head and legroom than you'd ever think possible for up to four occupants.

From the Move **up!** onwards, the boot space becomes incredibly adaptable. Rear seats are split, providing room for one rear occupant and additional stowage space, and the variable boot floor can be used at two different levels, offering either maximum storage space or a level loading area, depending on your requirements. Which means there's a surprising amount of room for everybody and everything, from small guests up to major purchases.



The rear seats fold completely, opening up a massive 951 litres of storage space; or can be split, offering total flexibility. From Move **up!** models onwards.





### SMALL DETAILS THAT MAKE A BIG DIFFERENCE.

Not only has the **up!** been ergonomically designed to make the most of all available space, it's also been lovingly crafted, using the highest quality materials and finishes. Which means every switch and display is intuitively where you would expect it to be, right at your fingertips, while the interior aesthetics are second to none, from the luxurious upholstery to the stylish steering wheel design. Every aspect has been designed to provide total comfort and practicality. And if that's not enough, a whole range of optional equipment enables you to personalise your **up!** still further, to suit your individual needs. Three different trim levels allows you to select exactly the finish and equipment that's right for you, ensuring you feel totally at home in your **up!** And if you're looking for something really out of the ordinary, two special editions – the Groove **up!** and Rock **up!** – offer exceptional levels of luxury and style.

## **3 TRIM LEVELS 2 SPECIAL EDITIONS** 1 SMILE: THE UPI

### Take **up!**

The entry level Take **up!** offers an impressive level of specification, with many advanced features fitted as standard. An extensive range of safety equipment includes side head/ thorax airbags for front passengers, ABS and daytime running lights, while body-coloured bumpers, 14 inch steel wheels and full size wheel trims add a real touch of style. The interior features contemporary 'Dots' upholstery, a three-spoke steering wheel and practical storage compartments, as well as an RCD 215 radio/MP3 compatible CD player with an AUX-in socket for connection to your iPod or MP3 player.



### Move **up!**

Immediately identified by its chrome trimmed halogen headlights and body-coloured door mirrors and door handles, the Move **up!** really stands out from the crowd. The 'Black Pearl' upper dashboard, stylish 'Structure' upholstery and chrome trimmed interior door handles create a luxurious interior, enhanced by such features as manual air conditioning, electric front windows, remote central locking with remote folding key, easy entry sliding seats (on three-door models), height adjustable driver's seat, a variable boot floor and 60:40 split folding rear seat backrest.

### High **up!**

The impressive High **up!** builds on the well equipped Move **up!** with an exceptional range of advanced features all fitted as standard. This includes 15 inch 'Spoke' alloy wheels and front fog lights, heated front seats, a 'Maps & More' portable infotainment device and splitgrain leather trimmed three-spoke steering wheel, gear knob and handbrake grip. It is also equipped with electrically heated and adjustable door mirrors, luxurious 'Polka' upholstery, 'chrome effect' detailing throughout the interior and, as an alternative to the 'Black Pearl' dashboard, a choice of dashboard colours depending on the exterior paint selected.

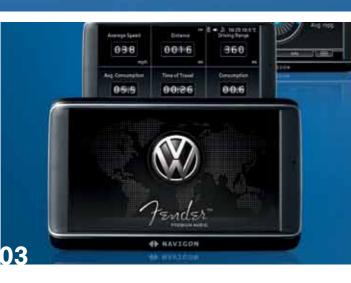
### Groove up.

The stylish new Groove **up!** is perfect for those who like music, with its awesome 'Fender' premium soundpack, complete with six speakers, a subwoofer and 300 watt amplifier. Available as a three or five-door model, the Groove up! looks scintillating with bespoke 'Groove' upholstery featuring a dynamic grey stripe with orange piping, leather trimmed steering wheel, gear gaiter and handbrake grip with orange stitching and complementary carpet mats also finished with orange stitching. New 16 inch 'Upsilon' alloy wheels, tinted glass from the B pillar back and 'Gloss Black' door mirrors create an eye-catching exterior, echoed inside by door sill protectors with 'up!' lettering and a bodycoloured dashboard (depending on the exterior colour selected). Building on the impressive High **up!** specification, the new Groove **up!** features air conditioning, heated front seats and the 'Maps & More' portable infotainment device, with touch-screen satellite navigation, Bluetooth phone connectivity and music streaming, making it a cinch to sync with your tunes.



01. Model shown is Groove up! with optional Sunset Orange metallic paint . 'Fender' premium soundpack . 'Maps & More' portable infotainment device . 'Groove' upholstery



















**01.** 'Maps & More' portable infotainment device

02. 16 inch 'Upsilon' alloy wheels

03. Chrome effect door mirrors when specified with optional 'Deep Black' pearl effect paint

04. Model shown is Rock up! with optional Candy White non-metallic paint

## Rock up!

The stunning Rock **up!** is designed to turn heads wherever it goes, thanks to its distinctive exterior styling. An eye-catching anthracite stripe decal runs the length of the bonnet, roof and tailgate, while the full body kit comprises 'Gloss Black' front spoiler, side skirts, rear diffuser and rear spoiler. 'Gloss Black' door mirrors\*, smart 16 inch 'Upsilon' alloy wheels and the unique 'rock up!' logo on the side completes the look, with paintwork available in Candy White, Tornado Red and Deep Black. A selection of interior options includes Black or Grey upholstery and, as with the Groove **up!**, standard specification is high, featuring heated front seats, air conditioning and remote central locking. A six speaker sound system and 'Maps & More' portable infotainment device with touch-screen satellite navigation and Bluetooth connectivity enhances the driving experience, ensuring total luxury and enjoyment on every trip.

\* Chrome effect door mirrors when specified with optional 'Deep Black' pearl effect paint.

04



Model shown is five-door High up! with optional panoramic sunroof, 'Leather look' upholstery, Sports pack, City emergency braking pack and Candy White non-metallic paint.

## LOOKS LIKE A SMALL CAR. GIVES THE FEELING OF GREAT FREEDC

Whether you are taking the children to play football, doing the weekly shop or going on a trip with friends, the five-door up! offers you even more practicality. Despite it having the same exterior dimensions, the two additional rear doors makes access even more comfortable. Getting rear seat passengers in and out of your up! becomes instantly easier, while awkward duties such as fitting child seats or putting the rear seats down and loading large items become much less of a chore. All in all, you can be sure that more doors really does mean more flexibility.



With the rear seat backrest upright, the luggage compartment has an impressive 251 litres of space.



The rear seats fold completely, opening up a massive 959 litres of storage space, or can be split, offering total flexibility. From Move up! models onwards.



When the front passenger seat is folded down, even long loads and luggage can be transported without difficulty.

### WHEELS.

Whether you prefer a full wheel trim or alloy, classic or decorative, sporty or elegant, each one of our 14, 15, 16 or 17 inch designs has been created exclusively for the **up!**, adding a real touch of contemporary style.



Steel wheels 19 5J x 14. 165/70 R14 tyres Take up!



Steel wheels 5J x 14, 165/70 R14 tyres\* Move up!



'Spoke' alloy wheels 5½J x 15, 185/55 R15 tyres | High up!



'Upsilon' alloy wheels 6J x 16, 185/50 R16 tyres Groove up! Rock up!



'Waffle' alloy wheels 5½J x 15, 185/55 R15 tyres | Optional – Move **up!** 



'Black Spoke High Gloss' alloy wheels 51/2J x 15, 185/55 R15 tyres | Optional – High **up!** 



'Classic' alloy wheels 6J x 16, 185/50 R16 tyres | Optional – High **up!** 



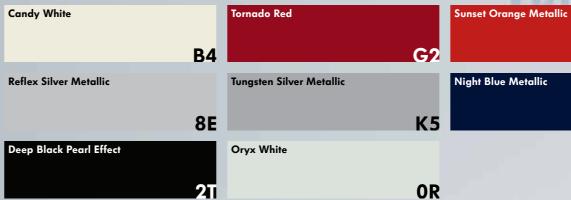
'Triangle Black' alloy wheels 6J x 16, 185/50 R16 tyres | Optional – High up! as part of the Sports pack



'Polygon' alloy wheels 7J x 17, 215/40 R17 tyres | High up! Groove up! includes sports suspension

# LARGE SELECTION IN THE SMALLEST AREA•

**Deep Black** 



### PAINTS.

A wide range of exterior colours are available for the **up!** Whether you choose Candy White, Tornado Red, Sunset Orange, Reflex Silver, Tungsten Silver, Night Blue, Deep Black or Oryx White, a complex painting process with comprehensive corrosion protection ensures a longlasting high quality paint finish.

Oryx White

### DASHBOARD.

A selection of interior dashboard combinations enables you to make a choice that reflects your personal taste, depending on which model you choose.



01

### **UPHOLSTERY.**

02

03

06 All new integral seats, specially developed for the **up!**, await you in the passenger compartment, with a wide range of stylish patterns and contemporary colours available, depending on the model you select.

04

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07

01. 'Dots' cloth - Anthracite (JM) |Take up! 02. 'Structure' cloth - Anthracite (JM/JI) |Move up! 03. 'Structure' cloth - Black Denim (JS) | Move up! 04. 'Polka' cloth - Anthracite (JK) |High up! |Rock up! 05. 'Polka' cloth - Salsa Red/Grey (JT) |High up! |Rock up! 06. 'Polka' cloth - Beech/Grey (JV) |High up! |Rock up! 07. 'Groove' cloth - Anthracite (27) |Groove up! 08. 'Leather look' upholstery - Anthracite (OO) | Optional - Move up! | High up! | Rock up! | Groove up!

### COMBINATIONS.

Seat upholstery	Dashboard upper	Dashboard lower, door panels	Candy White* B4	Tornado Red G2	Sunset Orange Metallic* 4S	ver Metallic* 8E		Blue Metallic* Z2	Deep Black Pearl Effect* 2T Orvx White* 0R	Seat upholstery		Dashboard upper	Dashboard lower, door panels	Candy White* B4	Tornado Red G2	Sunset Orange Metallic* 4S	Reflex Silver Metallic* 8E	Tungsten Silver Metallic* K5	Night Blue Metallic* Z2	Deep Black Pearl Effect* 2T	Oryx White* 0R	Seat upholstery
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<b>'Structure'</b> cloth ● Move	lan.									-		Pure White PD2	Anthracite	-	-	-	-	•	-	-	-	'Leather loo
Anthracite JM	Black Pearl	Anthracite	•	•	-	•	• •	•	• •	-		Dark Silver PD5	Anthracite	-	-	•	-	•	-	•	-	Anthracite
Black Denim JS	Grained Cornsilk	Cornsilk	•	•	-	•	• •	•	• •	-		Orange PD6	Anthracite	-	-	•	•	•	-	•	•	
Anthracite JI	Grained Cornsilk	Cornsilk	•	•	-	•	• •	•	• •	-		Oryx White PD7	Anthracite	-	-	-	-	-	-	-	•	
<b>'Polka'</b> cloth ● High <b>up!</b>										- 'Pol	ka' cloth ● Rock up!											
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Beech/Grey JV <sup>†</sup>	Black Pearl PD1	Cornsilk	•	-	-	•	•		• •	Be	ech/Grey JV †	Black Pearl PD1	Cornsilk	•	-	-	-	-	-	٠	-	
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Salsa Red/Grey JT <sup>+</sup>	Black Pearl PD1	Cornsilk	•	•	-	-	•		• •	-		Pure White PD2	Cornsilk	-	•	-	-	-	-	-	-	Anthracite
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Dashboard upper	Dashboard lower, door panels	Candy White* B4	Tornado Red G2	Sunset Orange Metallic* 4S	Reflex Silver Metallic* 8E	Tungsten Silver Metallic* K5	Night Blue Metallic* Z2	Deep Black Pearl Effect* 2T	Oryx White* 0R
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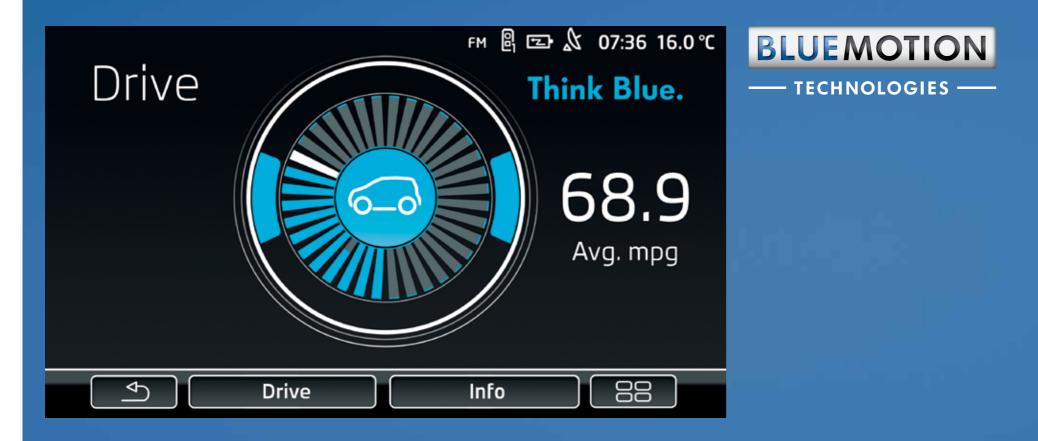


Interior shown is High **up!** with optional 'Leather look' upholstery, Sports pack and Candy White non-metallic paint.

### THINK BLUE.

BlueMotion Technologies represents our contribution towards sustainable motoring, ensuring we offer optimum solutions for every demand, all designed to make driving as fuel-efficient as possible. Comprising a range of energy saving technologies that work hand in hand with Volkswagen's advanced engines and gearboxes, it's a ground-breaking combination that consistently achieves new levels of efficiency, economy and lower CO<sub>2</sub> emissions. Innovative BlueMotion Technologies include such features as battery regeneration which stores energy that would otherwise have been lost when you brake, specially adjusted running gear to reduce air resistance, low rolling resistance tyres and the clever Start/Stop function which switches off the engine when your vehicle is stationary and in neutral, then starts it again as you depress the clutch or accelerator\*. Working in synergy with highly efficient, low consumption engines, they ensure our BlueMotion Technology models are friendlier to the environment and your wallet, enabling you to 'Think Blue' and do your bit for the planet, while still enjoying the highest levels of style, refinement and performance. Externally, Volkswagen's 'BlueMotion Technology' badging identifies the cleanest, most energy-efficient cars in our range. So when you see this logo you'll know we're talking about ways to cut emissions and the cost of your motoring, without having to give up everyday practicalities and comfort.

\* Please note that not all of these features are standard on BlueMotion Technology models.



SIV BI

Image shown is from the 'Maps & More' portable infotainment device. Optional on Take up! and Move up! and standard on all other models.

### SMALL ON SIZE. BIG ON INTELLIGENCE.

## 3.54m

It may be just 3.54 metres long, but it's packed with innovative ideas, each designed to make driving more comfortable, more efficient and, above all, safer than ever before. That's the **up!**, small on size, but big on advanced technology.

### **CITY EMERGENCY BRAKING.**

The **up!** is the first car in its class to offer City emergency braking, helping the driver to avoid a low-speed crash or reduce its severity, and providing a real contribution to driving safety. At speeds of up to 19mph, a laser sensor in the upper part of the windscreen monitors an area 10 metres in front of the car, identifying vehicles that may present a threat of collision. If a collision is likely, the City emergency braking is alerted, ready to respond quickly to the driver's braking action and avoid impact. If the driver fails to notice the threat and a collision becomes imminent, the system applies the brakes hard, significantly reducing the impact speed. Optional on all models.

### **REAR PARKING SENSORS.**

Sensors located in the rear bumper assist with parking manoeuvres by emitting audible and visual signals, alerting the driver to any obstacles in the way. The closer you get to an object, the faster the sound frequency. When used with the 'Maps & More' portable infotainment device, the system also warns you optically, via a parking display on the 5 inch colour screen. Optional on Move **up!**, High **up!**, Groove **up!** and Rock **up!** models as part of the Sensor pack.

### **ELECTRONIC STABILITY CONTROL.**

ESC (Electronic Stability Control) recognises critical driving situations and reacts in milliseconds by targeting the brake and engine management systems, controlling the speed of individual wheels and helping to bring the vehicle under control. This enables the vehicle to achieve maximum directional stability. ESC features a hill hold function which, when you release the foot brake, will hold your **up!** for a further two seconds, preventing it from rolling back when pulling away or during a hill start, making every journey just that little bit easier. A careful driving style is essential, however, as even ESC cannot extend beyond the laws of physics. Optional on Take **up!** and standard on all other models.

## LEAVES NOTHING TO BE DESIRED.

To ensure your up! provides the highest levels of comfort COMFORT PACK. and practicality, we've put together a number of optional packs, each offering a whole range of extras to meet your exact needs.

Aiming to take some of the stress out of driving, the Comfort pack comprises electric front windows, remote central locking with a remote folding key, driver's seat height adjustment, two-tone horn, warning 'lights on' buzzer and a parking light. Optional on Take **up!** and standard on all other models.

### **CITY EMERGENCY BRAKING PACK.**

The **up!** is the first model in its class to feature the innovative City emergency braking, as part of the City emergency braking pack, helping to prevent collisions in urban driving situations, at speeds of up to 19mph. The system utilises a laser sensor to monitor the traffic in front, assisting the driver in identifying critical distance situations and reducing the risk of collision. The pack also includes a front passenger's airbag deactivation switch. Optional on all models. Specify the City emergency braking pack on Take **up!** models and ESC (Electronic Stability Control) including hill hold, with EDL (Electronic Differential Lock) and ASR (Traction Control) is also included.

Rock **up!** models.



### **SENSOR PACK.**

Ultrasonic and audible rear parking sensors help you park safely in the smallest city spaces by warning you of obstacles or vehicles in your way. In addition, the pack includes a multifunction computer and cruise control, which keeps your selected speed constant at speeds over 19mph, enabling you to relax on longer journeys without having to keep your eye on the speedometer. Optional on Move up!, High up!, Groove up! and



### SOUND PACK. (NOT SHOWN)

Four additional speakers – two in the front, two in the rear – provide superior acoustics and exceptional all-round in-car entertainment. Optional on Move **up!** and standard on High **up!** and Rock **up!** models.

### PANORAMIC SUNROOF.

An electric, glass sliding/tilting panoramic sunroof gives an uninterrupted view of the sky above, enabling you to make the most of valuable moments, such as the first spring sunshine or a summer evening under the open sky. It also adds an extra dimension of light and space, creating a wonderfully relaxing interior ambience and letting you enjoy freedom and fresh air at the touch of a button\*. An integrated roller blind provides protection against the glare of the sun. Optional on Move up!, High up! and Groove up! models. \* The electric panoramic sunroof has a maximum opening of 22cm.



### SPORTS PACK.

Stylish 'Triangle Black' 6J x 16 alloy wheels with 185/50 R16 tyres and anti-theft wheel bolts give an individual look to your **up!** The pack also includes sports suspension for a more responsive drive and improved handling, and rear tinted glass 65% light absorbing from B pillar backwards, giving a sporty look to the exterior and helping to maintain a pleasant on High up!, Groove up! and Rock up! models. temperature inside. Optional on High **up!** models.



### WINTER PACK.

Heated front seats, with two individual pre-set temperature settings, provide extra comfort on cold mornings, while front fog lights and electrically heated and adjustable door mirrors allow you to see and be seen better, making your journey safer for you and your passengers. Optional on Move **up!** and standard

### ASG (AUTOMATED SHIFT GEARBOX).

The ASG is an automated manual transmission that combines excellent fuel economy with driving ease. Just like with a conventional automatic transmission, gears can be changed automatically by switching the gear lever to the drive (D) position, but it's also possible to change gears manually by moving the gear to the '+' or '-' positions. When the drive position is selected, the gear change timings will depend on driving style and acceleration speed. Because the ASG is a single-clutch gearbox (just like a manual gearbox), torque to the driving wheels must be interrupted during a gear change. This is most noticeable during maximum acceleration: a lighter throttle load produces a smoother shift.





### 'MAPS & MORE'.

Of all the equipment options offered in the **up!**, 'Maps & More' is a particular highlight. This innovative portable infotainment device offers a host of advanced features, including voice activated navigation and Bluetooth telephone functions\*, all displayed on a 5 inch colour touch-screen. Optional on Take up! and Move up! and standard on High up!, Groove up! and Rock up! models.

\* Phones must be Bluetooth HFP (Hands Free Profile) compatible, please contact your authorised Volkswagen retailer for specific phone compatibility.

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01. Vehicle. Important information about your journey, such as engine speed, outside temperature, fuel consumption or manoeuvring space when parking<sup>†</sup> are all relayed via the 'Maps & More' colour screen.

**02. Think Blue.** Volkswagen is committed to sustainable motoring and has introduced a whole range of energy-saving technologies, encouraging drivers to 'Think Blue' and be mindful of the environment. 'Maps & More' has been designed to make a practical contribution to this ethos, analysing your journey and advising on a more energy-efficient style of driving.

03. Media. Thanks to a micro SD card reader, MP3 playback function and Bluetooth hands free interface, 'Maps & More' enables you to enjoy a whole world of music and in-car entertainment.

04. Navigation. The heart of 'Maps & More' is its integrated navigation system, preloaded with European navigational data, including sightseeing favourites, pedestrian and cycling routes, and over two million special destinations all over Europe. Easy to use via voice control or touch-screen, it will guide you safely and reliably to your destination, ensuring a stress-free, relaxing drive on every journey. **05. Telephone.** Voice activated Bluetooth hands free telephone connection\* enables you to communicate safely and comfortably during your journey and even allows you to connect two phones at one time.

† Must be ordered in conjunction with optional Sensor pack to display parking information.



02

### There's a Volkswagen for all of us.

Nippy city run around? Luxurious executive saloon? Open-top cruiser? Whatever it is you're looking for, we probably have it. From the iconic Beetle and Golf GTI to the up! and ultra-efficient BlueMotion Polo, there's a Volkswagen for everyone.

If you're thinking you might like to try a different Volkswagen, take a look at the selection below to see what else we have. There are 21 models in our range, so there's bound to be at least one that catches your eye.





### Sporty

**Scirocco:** As exciting to drive as it is to look at. Style, performance and power.

You will also find our sporty gene in the iconic Golf GTI and Golf GTD. Or for something more refined and elegant, there's the Eos too.

### Efficient

Our **BlueMotion** models benefit from innovative energy-saving technology that helps you optimise fuel consumption and reduce harmful emissions. This includes low rolling resistance tyres and improved aerodynamics, accompanied with advanced engines and gearboxes. Choose from the BlueMotion Polo, Golf or Passat.

However, BlueMotion Technology can be found across our range where automatic Start/Stop technology and brake energy recuperation is standard on the majority of our engines, helping you to save more money by being more efficient.



### **Spacious family cars**

Sharan: The ultimate in convenience with sliding rear doors, and enough space for the whole family. And their luggage. And the dogs.

If it's space you're after, then you might also like to consider the Tiguan, Golf Plus, Golf Estate, Touran and Passat Estate.



To see these models and configure your ideal Volkswagen, visit: www.volkswagen.co.uk

### Style

**Beetle:** The original icon. And still the most unique way to make a fashion statement.

For more fun with the top down, why not consider Beetle Cabriolet, Golf Cabriolet or Eos.



### City run around

**up!:** The ideal city car. Efficient, fun and surprisingly spacious, with that trademark Volkswagen solidity.

If you're looking for something slightly more spacious, then why not consider the up!'s bigger sibling, the Polo. City run around efficiency with more versatility and even more space can be found on the iconic Golf – winner of 'World Car of the Year 2013'.

### Executive

Volkswagen CC: Perfectly turned out high-tech, executive luxury. A contemporary, stylish and innovative coupé.

All the luxury you need can also be found in the top of the range Phaeton, and executive comfort in the Passat Saloon and Jetta.



### 4x4

**Touareg:** The SUV just got smarter. True four by four capability off-road, and smooth, luxurious and powerful when on it. Features four wheel drive technology, '4MOTION', as standard for optimum road grip, stability and control.

Go anywhere, do anything in our four wheel drive alternatives: Tiguan and Passat Alltrack.

### **TECHNICAL SPECIFICATION.**

		Take <b>up!</b>	Move up!	High <b>up!</b>	High <b>up!</b>	Techr
		Move up!	BlueMotion Technology	Groove up! Rock up!	BlueMotion Technology	1 The
Engine		1.0 litre 60 PS	1.0 litre 60 PS	1.0 litre 75 PS	1.0 litre 75 PS	me
Engine type		Three cylinder petrol	Three cylinder petrol	Three cylinder petrol	Three cylinder petrol	2 Fig veh
Cubic capacity, ltrs/cc		1.0/999	1.0/999	1.0/999	1.0/999	dri
Max. output, PS <sup>1</sup> /kW at rpm		60/44 @ 5000-6000	60/44 @ 5000-6000	75/55 @ 6200	75/55 @ 6200	3 Wi
Max. torque, lbs.ft/Nm at rpm		70/95 @ 3000-4300	70/95 @ 3000-4300	70/95 @ 3000-4300	70/95 @ 3000-4300	of
Gearboxes		Five speed manual	Five speed manual	Five speed manual	Five speed manual	4 The
		Five speed auto ASG*	-	Five speed auto ASG*	-	spe 5 Fue
Weights, kgs						cor
Gearbox: manual (auto ASG)	Unladen weight <sup>2</sup>	929 (932)	940	929 (932)	940	cor
	Gross vehicle weight	1290 (1290)	1290	1290 (1290)	1290	6 The
	Payload <sup>2</sup>	436 (433)	425	436 (433)	425	and
	Axle load limit: front/rear	680/640 (680/640)	680/640	680/640 (680/640)	680/640	
Max. roof load, with roof rails <sup>3</sup>		50	50	50	50	
Performance						Ŧ
Top speed, mph [km/h] <sup>+</sup>	Manual gearbox	99 [160]	100 [161]	106 [171]	106 [172]	Ī
	Automatic ASG gearbox	99 [160]	_	106 [171]	_	
Acceleration, secs 0 - 62mph	Manual gearbox	14.4	14.4	13.2	13.2	-1622
	Automatic ASG gearbox	15.3	-	13.9	_	
ABI insurance group, 1 - 50		1E, 1E	1E	2E, 4E, 4E	2E	
Environmental information						
Fuel grade, minimum		Unleaded, 95 RON	Unleaded, 95 RON	Unleaded, 95 RON	Unleaded, 95 RON	
Fuel tank capacity, galls/ltrs <sup>4</sup>		7.7/35	7.7/35	7.7/35	7.7/35	
Official fuel consumption, manual (a	uto ASG) gearbox, mpg/ltr per 100km <sup>5</sup>					
	Urban	50.4/5.6 (53.3/5.3)	56.5/5.0	47.9/5.9 (51.4/5.5)	55.4/5.1	Ę
	Extra-urban	72.4/3.9 (72.4/3.9)	78.5/3.6	70.6/4.0 (70.6/4.0)	76.3/3.7	
	Combined	62.8/4.5 (64.2/4.4)	68.9/4.1	60.1/4.7 (62.8/4.5)	67.3/4.2	
Official CO <sub>2</sub> emission, g/km <sup>6</sup>	Manual gearbox	105	95	108	98	
	Automatic ASG gearbox	103	_	105	-	
Emission class		EURO 5	EURO 5	EURO 5	EURO 5	

\* Five speed automatic ASG gearbox only available on Move up! and High up! models. † Where the law permits.

### hnical specification notes

The maximum power output figures are quoted in PS (or Pferdestärke, which is the metric equivalent of horsepower). To convert from metric to imperial horsepower, divide the PS figure by 1.0139.

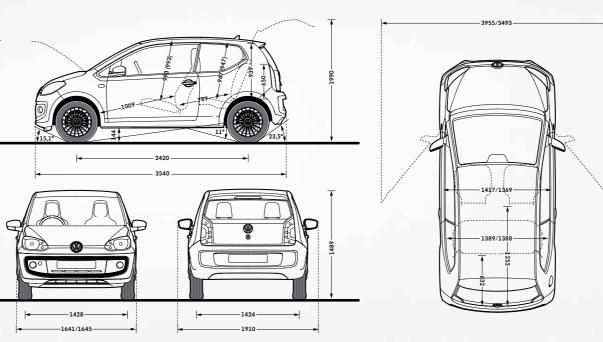
Figures are calculated in accordance with manufacturer's criteria. The individual unladen weight depends on the specification of the vehicle, this then reduces the possible payload accordingly. The unladen weight and payload both include the fuel tank 90% full, driver (68kg) and luggage (7kg) in line with EU directive 95/48.

With increasing altitude the engine performance diminishes. From 1,000m above sea level and for every 1,000m thereafter 10% of the vehicle weight must be deducted.

The size of the fuel tank is approximate and therefore it may be possible to add a greater amount of fuel than the size of the tank specified, due to the space in the filler neck.

Fuel consumption and CO<sub>2</sub> figures are obtained under standardised EU test conditions (Directive 93/116/EEC). This allows a direct comparison between different manufacturer models but may not represent the actual fuel consumption achieved in 'real world' driving conditions. More information is available on the Volkswagen web site at www.volkswagen.co.uk and at www.vca.gov.org. The weight of a vehicle will influence the level of CO<sub>2</sub> emission it produces; as a result, vehicles with higher levels of specification

and factory-fitted options may emit higher levels of CO<sub>2</sub>.



On illustrations, where arrows and figures are shown inside of the vehicle, the measurements are for interior dimensions. Where arrows and figures are shown outside of the vehicle, the measurements are for exterior dimensions.

### Exterior dimensions

Length, mm	3540	
Width – including door mirrors, mm	1910	
Width – excluding door mirrors – 3-door/5-door, mm	1641/1645	
Width – opened front doors – 3-door/5-door, mm	3955/3493	
Width – opened rear doors – 5-door, mm	3118 (not shown)	
Height, mm	1489	
Height – opened bonnet/floor, mm	1622	
Height – opened tailgate/floor, mm	1990	
Wheelbase, mm	2420	
Interior dimensions		
Effective headroom – front, mm (with sunroof)	993 (993)	
Effective headroom – rear, mm (with sunroof)	947 (947)	
Elbow width – front – 3-door/5-door, mm	1417/1369	
Elbow width – rear – 3-door/5-door, mm	1389/1388	
Legroom – front, mm	1009	-
Legroom – rear, mm	789	
Max. luggage capacity, ltrs.		
VDA measuring method using 200 x 100 x 50 mm bloc	ks	_
With rear seats upright – 3-door/5-door	251/251	
With rear seats folded – 3-door/5-door	951/959	

### VOLKSWAGEN SERVICE.

### The Volkswagen Warranty.

### Three-year Warranty.

All Volkswagen passenger cars come with a three-year/60,000 miles warranty, which protects your car against the failure of most technical and electrical components due to manufacturing defects. This comprises a two-year manufacturer's warranty with unlimited mileage plus a further one-year/60,000 miles (whichever is soonest) Retailer Warranty\*. Should the mileage exceed 60,000 miles within the first two years, the manufacturer's two-year warranty will still be valid. Full details of the three-year warranty are available from your authorised Volkswagen retailer or repairer.

\* All warranty work must be completed by an authorised Volkswagen retailer or repairer.

### Three-year Paint Warranty.

The paintwork of the up! is covered against manufacturing defects for a period of three years. Naturally, the up! must be cared for in compliance with the operating instructions which will be found in your vehicle handbook. Please consult your authorised Volkswagen retailer or repairer for full warranty details.

### 12-year Body Protection Warranty.

The internal body sections and panels of the up! are covered against rusting through from the inside for 12 years. Naturally, the up! must be cared for in compliance with the operating instructions. Please consult your authorised Volkswagen retailer or repairer for full warranty details.

### **Approved Accessories.**

A comprehensive range of accessories from alloy wheels to carpet mats is available to complement the factory-fitted option list. Volkswagen approved accessories purchased from and fitted by your authorised Volkswagen retailer at the point of vehicle sale will also benefit from the three-year vehicle warranty.

### **Extended Warranty.**

If you order the Volkswagen Extended Warranty as an option when buying your new up!, then you get the 100% Volkswagen Warranty and you can continue to enjoy comprehensive Volkswagen protection against many unforeseeable repair costs. Designed to your needs, you can purchase an extra one or two year's warranty up to a maximum of five years or 90,000 miles.

Service Intervals.		Volkswa
Service intervals for up! are	based on the Volkswagen Time and Distance regime:	Get three
• Oil change service	Every 10,000 <sup>†</sup> miles/1 year (whichever is soonest).	lf your Vo
Interval service	Every 20,000 <sup>+</sup> miles/2 years (whichever is soonest).	technicia
Inspection service	Every 40,000 <sup>+</sup> miles/3 years (whichever is soonest) for the first inspection	which do
	service and then every 40,000 <sup>†</sup> miles or two years thereafter	you are i
	(whichever is soonest).	an accide
+ Please note that mileages	are approximate as the service indicator system uses kilometres as the distance	your Volk
measurement. Please consu	Activate	
		• A gu
Volkswagen Insurance <sup>‡</sup> .		by V
We want you to start enjoyi	ng your new car from day one and thanks to Volkswagen Insurance	• A de
complimentary seven day c	over, you can. Call free on 0800 316 7892 (lines are open Monday to Friday	insu
8am – 9pm and Saturday 9	Pam – 5pm), provide a few details and a cover note will be sent to your retailer.	• Help
They will then tax your car o	and you can drive it away.	• Onli
‡ Volkswagen Insuran	ce is a trading name of Volkswagen Insurance Service (Great Britain) Limited,	Volkswag
an appointed representative	e of Volkswagen Financial Services (UK) Limited, Brunswick Court, Yeomans Drive,	cover. To
Blakelands, Milton Keynes I	NK14 5LR. Registered in England number 2835230. Volkswagen Insurance is	
sold, underwritten and adm	inistered by Allianz Insurance plc registered in England number 84638.	Volkswa
Registered office 57 Ladym	ead, Guildford, Surrey GU1 1DB. Volkswagen Financial Services (UK) Limited	Every new
and Allianz Insurance plc a	re authorised and regulated by the Financial Services Authority. Volkswagen	and road

Financial Services (UK) Limited and Allianz Insurance plc are not part of the same corporate group.

VOLKSWAGEN SERVICE FOR YOUR PEACE OF MIND. ew car is registered for Volkswagen Roadside Assistance for one year. This provides vehicle home udside recovery in the unlikely event of a breakdown in the UK and Europe (subject to conditions). Volkswagen Roadside Assistance can also be purchased for subsequent years. For full details, please contact your authorised Volkswagen retailer or repairer.

### agen Ensurance.

ree years' Volkswagen Ensurance cover for free. Another great benefit of being a Volkswagen driver. Volkswagen was damaged in an accident, wouldn't you want it fixed by a Volkswagen trained ian using only genuine Volkswagen parts? Ensurance is Volkswagen's accident and repair cover loes exactly that. It works alongside your main comprehensive motor insurance policy no matter who insured with, to make sure you get the quality repair and service you would want. If you're involved in dent or your car is stolen, just one call to us and we'll look after your claim from start to finish ensuring olkswagen is restored to the highest standard.

vour cover and benefit from:

guarantee that your Volkswagen will be repaired in a Volkswagen Insurance approved repairer, Volkswagen trained technicians, using only genuine Volkswagen parts and paints.

dedicated Claims Manager available 24-hours a day to manage your claim, ligising with your surer and the repairer, so you don't have to.

Ip to recover any uninsured losses using our Legal Expenses Cover.

line claims tracking so you can keep up to date with the status of any claim.

agen Ensurance is free to all Volkswagen customers for three years and it only takes a minute to get o find out more and to activate your cover, visit volkswagen-ensurance.co.uk

### agen Roadside Assistance.

### CO<sub>2</sub> Emissions.

Increased weight of a vehicle, including higher trim levels and the addition of options will have a detrimental influence on the level of fuel consumption and CO<sub>2</sub> emissions produced.

The  $CO_2$  and fuel consumption figures are obtained from tests on a representative vehicle of the type, conducted and approved in accordance with Council Directive 80/1268/EEC as amended by Directive 1999/100/EC (or later) on the approximation of the laws of the member states relating to the carbon dioxide emissions and the fuel consumption of motor vehicles.

### Please Note.

Some illustrations in this brochure do not necessarily reflect UK specifications and may not be available. In particular, controls and some items of equipment are positioned differently for the UK.

The specifications contained in this brochure are for information purposes only and are subject to change. If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Please check model availability and full specification details with your authorised Volkswagen retailer prior to ordering.

Note: we would like to advise you that telephone calls to Volkswagen Customer Care may be monitored and recorded as part of our training and quality assurance processes. All our monitoring and recording processes meet Oftel regulations.



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