

The Amarok





Exterior design.

Styling bar plus ² and up to 19" alloy wheels.

Interior design.

Intuitive controls and the only vehicle with 'ergoComfort' seats with 14-way adjustment.3

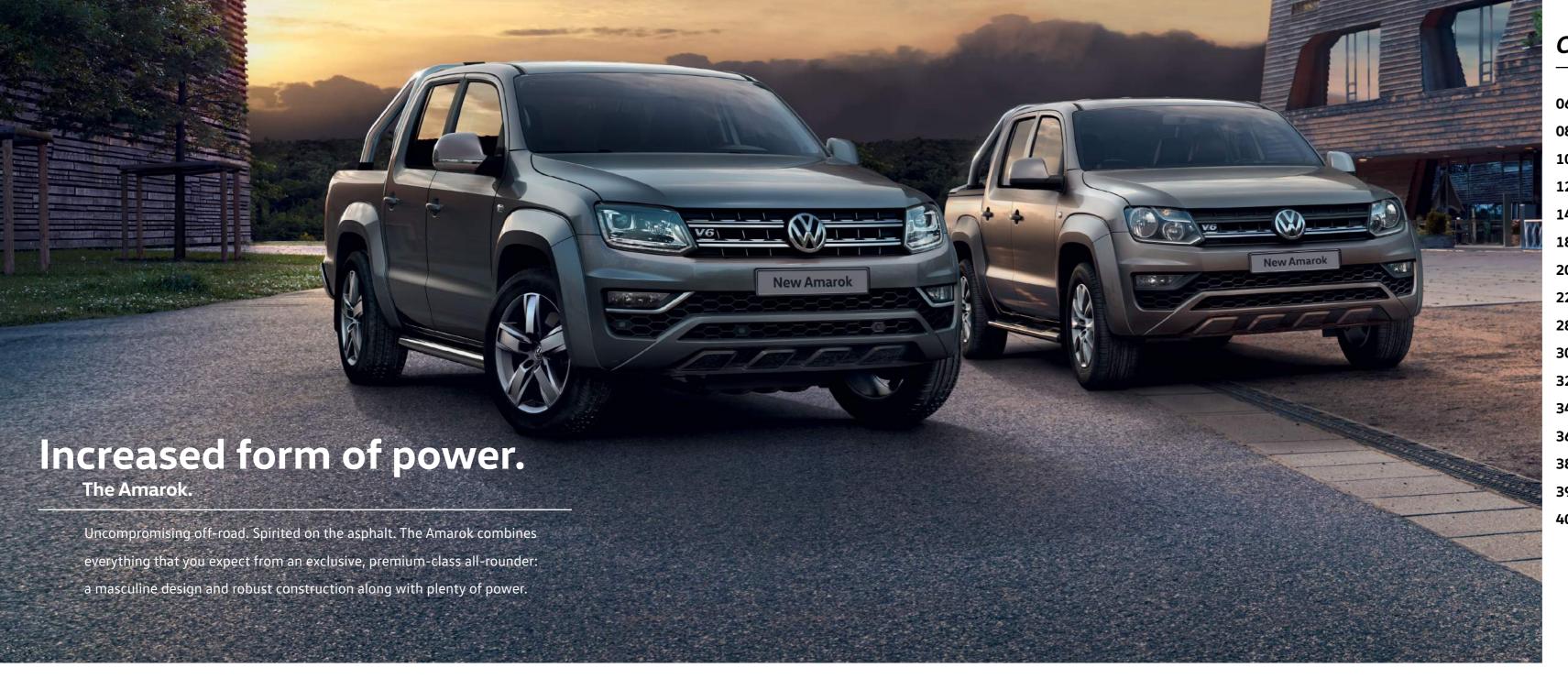
Modern infotainment systems.

Radio and navigation systems with Car-Net mobile online services.



¹ Amarok Trendline 3.0 litre TDI 204PS engine, 4MOTION permanent all-wheel drive, 8-speed automatic transmission.

² Optional at extra cost. 3 Optional on Amarok Highline models. Please contact your local Volkswagen Commercial Vehicles Van centre for details of the standard equipment and optional extras available.



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The Amarok **05**

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More dynamic. Clear lines and bi-xenon headlights.

The Amarok is eye-catching from any angle, with its wide stance and rugged appearance combined with powerful engines, strong chassis and superb interior styling. The chiselled contours and styling highlights exude quality and style, beautifully complemented by the striking rear design, making it as much at home for the family as it is at work.



The Amarok – Exterior **07**



More exclusive.

Stylish cockpit with premium equipment, intuitive infotainment systems and Car-Net mobile online services.

The interior provides a convincing combination of space, high comfort and numerous extras. All Amarok models feature the dash panel with decorative trim and A4 format storage compartment. Also standard is the leather trimmed multifunction steering wheel as well as the Composition Media DAB+ radio system with 'App-Connect'.



'App-Connect' is available in conjunction with the Composition Media radio system or the Discover Media navigation systems. 'App-Connect' comprises MirrorLink™, CarPlay™ and Android Auto™. The availability of these technologies may vary depending on the country in question. Please note that 'App-Connect' is not currently supported by every mobile telephone on the market. Volkswagen is working closely with major smartphone producers to promote broader compatibility for 'App-Connect'.



More reassuring.

Equipped with the Automatic Post-Collision Braking System and electronic trailer stabilisation system as standard.

Safety on almost any terrain: The Amarok is the only pick-up in its class to come with an Automatic Post-Collision Braking System as standard. What's more, the Amarok also features 17" brake discs at the front and 16" disc brakes in the rear. Add to that, the trailer stabilisation system which provides the best possible protection against snaking trailers, and it all provides even further peace of mind.



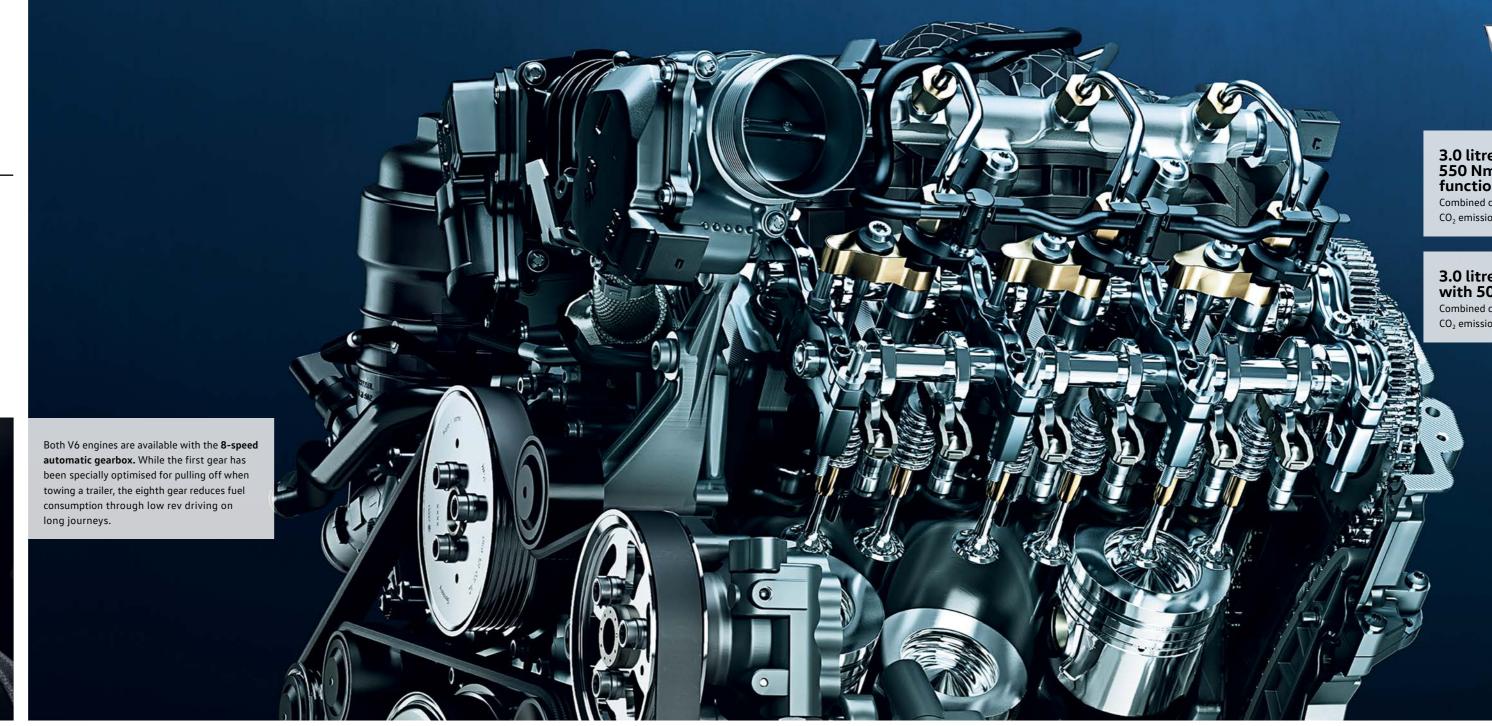
Please see page 35 for more information on driver assistance and safety systems

More powerful.

With its 3.0 litre V6 TDI engine, the Amarok is the only pickup in its class with an 8-speed automatic gearbox.

Powerful like no other, the 204PS six-cylinder turbo diesel engine with 3.0 litre capacity has more than enough power reserves even in the most demanding situations. Should you opt for the V6 224PS TDI engine, not only do you get additional output, this engine also features an overboost function which briefly increases its performance up to an impressive 245PS, depending on the driving situation.





3.0 litre TDI 224PS engine with 550 Nm of torque and overboost function up to 245PS.

Combined cycle fuel consumption: 34.9 mpg CO₂ emissions: 212 g/km

3.0 litre TDI 204PS engine with 500 Nm of torque.

Combined cycle fuel consumption: 34.9 mpg CO₂ emissions: 212 g/km

The Amarok – Engines, running gear and transmission | 13

More powerful.

4MOTION all-wheel drive, off-road ABS and Hill Descent Assist.

The Amarok offers premium driving comfort, even under the toughest of conditions. This is due to the perfect harmony created between the running gear and drive train – combined with the proven and tested 4MOTION all-wheel drive which knows how to pack a punch when it needs to. The outstanding off-road ABS function also helps to reduce braking distances on loose terrain.



Off-road performance.



01 Permanent 4MOTION all-wheel drive. This 4x4 drive system with a selflocking Torsen central differential is unique in the pickup segment and provides a balanced 40:60 distribution for all on-road and off-road tasks. ¹ This vehicle also comes into its own on the road by significantly increasing traction when cornering.

Mechanical differential lock (not shown). The Amarok is also available with an optional mechanical differential lock which helps provide ideal traction on sandy and slippery terrain. Following activation, both of the rear wheels are powered with even power and even speed.

Hill Hold Assist (not shown) prevents the vehicle from rolling back on inclines and simplifies hill starts.

- 1 The distribution varies depending on the surface.
- 2 The values vary depending on the equipment and engine.
- 3 The incline on the left side is 49.7° and 50.8° on the right side.

Please note: these figures result from static calculations. The illustrations on these pages can only be regarded as a general guide. Please contact your local Volkswagen Commercial Vehicles Van centre for details of the standard equipment and optional extras available.





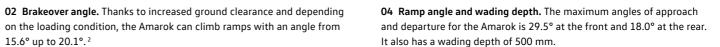


03 Gradients. The Amarok handles inclines up to 45°. 2

15.6° up to 20.1°.2







05 Traverse gradient. The broad wheelbase of the Amarok provides enormous stability even when traversing slopes with a 50° incline. 2,3



OFF ROAD lock when braking on loose surfaces with a larger **06 Off-road ABS.** Once activated, the wheels interval, essentially digging the tyres into the surface creating a wedge which significantly reduces the braking distance. This noticeably increases the driving safety.

06 Hill Descent Assist. Allows you to drive down OFF ROAD slopes in a safe, controlled way, thanks to the engine management's ability to govern the engine speed, and apply the brakes when driving off-road if necessary. The vehicle's speed is maintained at a constant crawling pace.





More robust.

Sturdy ladder frame design and an impressive towing capacity of up to 3.1 tonnes.

Exceptionally robust and with a premium finish, the Amarok is built to impress, even in heavy use. A warp-resistant ladder frame, which guarantees excellent body stability, and special leaf springs allow for a maximum payload of up to 1,154kg¹ and a trailer load of up to 3.1 tonnes.











01 Load platform. The load platform in the Amarok is precisely 1,222 mm across between the wheel housings – this is unique in its vehicle class and allows Euro pallets to be loaded across the platform. If necessary, the tailgate with a 200kg payload can be used as an extension of the load platform. When loaded to capacity, the cargo area offers space for 1.28m³ of bulk goods on a surface of 2.52m². TL HL

02 Load compartment coating. The UV-resistant special coating in anthracite provides excellent protection against mechanical and chemical wear.

03 Load platform lighting. Integrated lights illuminate the load platform, allowing you to load your cargo in the dark. In addition, it also features the integrated third brake light. TL HL

04 12V sockets (not shown). Four 12V sockets are available, including one in the cargo area.

Standard Optional TL | Trendline HL | Highline



More individual.

Two models with exclusive equipment.

The Amarok Trendline.

For every purpose.





Bi-xenon headlights. 18" 'Manaus' alloy wheel. 'Vienna' leather seat upholstery. 1 Side bars in stainless steel. Heated driver and front passenger seats with individual settings. Front and rear parking sensors and rear-view camera. Two double chrome trims on the radiator grille. Chrome-plated rear bumper.

The Amarok Highline. For added refinement.



Standard equipment.

Standard equipment - Trendline

Audio and communications

App-Connect

Bluetooth® mobile phone preparation

Composition Media DAB+ radio system with 6.33" touch-screen, voice enhancer, single MP3 compatible CD drive, SD card slot, USB interface, AUX-IN socket and six speakers

Multi-function display plus

Voice Control

Interior

Carpet floor covering in cab and rear passenger area

Centre console with cover for storage compartment

'Climatronic' air conditioning

Cruise control Cup holder in cab

Decorative inserts in Deep Inox

Driver and passenger seats with armrests, height and lumbar

Dust and pollen filter

Electric windows

Heater air vents in cab and rear passenger area

Kemisu fabric upholstery

Leather multi-function steering wheel, gearknob, gaiter and handbrake handle

Moulded headlining

Servotronic speed-related variable steering

Smoking pack with individually mountable ashtray

Storage compartments under front seats

Three rear headrests

Interior (continued)

Three-seat bench in rear row with ISOFIX mountings

Twin sun visors with vanity mirrors and airbag label on passenger

Windscreen wiper intermittent control, including manual

12V sockets x 3

Exterior

Black rear bumper with integrated step

Body-coloured door mirrors, handles and front bumper with single chrome detailing in upper grille

Centre high-mounted brake light

Daytime running lights

Door mirrors - electrically heated and adjustable

Driver and front passenger seats with height adjustment

Four load-lashing rings

Front and rear fog lights

Halogen twin headlights

Headlight range adjustment

Heated rear window

Heat insulating glass

Licence plate lighting

Lockable tailgate

Rear side windows and rear window in privacy glass

Trailer hitch preparation

Wide wheel arch extensions

Safety and Security

Airbags - driver and front passenger (with passenger deactivation), front side and curtain head protection to front and second row

Anti-lock Braking System (ABS)

Automatic Post-Collision Braking System

Electronic Stabilisation Programme (ESP)

Hill Hold Assist

Remote central locking with interior locking switch and two remote folding keys

Seatbelt warning when not engaged

Thatcham Category 1 approved alarm and immobiliser with back-up horn, tilt sensor and tow-away protection

17" braking system to the front and 16" braking system at

Wheels and tyres

17" Posadas alloy wheels 8J x 17

245/65 R17 111T tyres

Full size steel spare wheel

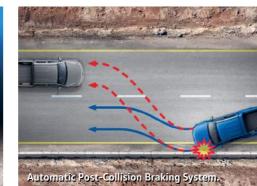
Lockable wheel bolts

Tool kit and jack



'Climatronic' air conditioning.





Additional equipment - Highline

Interior

Decorative inserts in Light Silver

Heated driver and front passenger seats with individual control

Vienna leather upholstery 1

12V sockets x 4, including x 1 in the cargo area

Exterior

Additional exterior dust seals

Bi-xenon headlamps with separate LED daytime running lights

Chrome rear bumper with integrated step

Darkened rear tail light lenses

Front and rear parking sensors with rear-view camera

Front grille with two chrome detailing strips and six vertical chrome ribs

Heated washer nozzles

LED licence plate lighting

Side bars in stainless steel

Washer fluid level indicator

Wheels and tyres

18" Manaus alloy wheels 7.5J x 18

255/60 R18 112T tyres









Candy White. Solid paint finish. TL HL







Indium Grey. Matt paint finish. HL



Chestnut Brown. Metallic paint finish. TL HL



Reflex Silver. Metallic paint finish. TL HL



Starlight Blue. Metallic paint finish. TL HL



Paint and upholstery.

Mojave Beige. Metallic paint finish. TL HL



Ravenna Blue. Metallic paint finish. HL



Indium Grey. Metallic paint finish. TL HL



Deep Black. Pearl Effect paint finish. TL HL



¹ Centre seat panel and inner seat bolsters in 'Vienna' leather. The 'Vienna' upholstery is a leather seat upholstery with leatherette sections.









- 01 'Kemisu' cloth seat upholstery in Palladium Grey. TL
- **02 'Vienna'** leather seat upholstery in Palladium Grey and Titanium Black. Also available in Noisette Brown and Titanium Black. TL HL
- **03** 'Alcantara' seat upholstery in Titanium Black.

The illustrations on these pages can only be regarded as a general guide. Screen technology cannot render the colours with absolute accuracy. Please contact your local Volkswagen Commercial Vehicles Van centre for details of the standard equipment and optional extras available.







Alloy wheels.

02 18" 'Manaus' alloy wheel. 7.5 J x 18. With 255/60 R18 tyres.

With 245/65 R17 tyres.

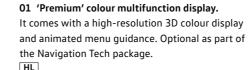
03 17" 'Albany' alloy wheel. 8.0 J x 17. With 245/65 R17 tyres. TL

04 19" 'Cantera' alloy wheel. 8.0 J x 19. With 255/55 R19 tyres. HL

Roll resistance-optimised tyres (not shown). All Amarok models are equipped with fuel-conserving summer tyres as standard. These are manufactured from a special rubber compound which minimises deformation from driving. This can reduce fuel consumption depending on the speed and driving style.







Multifunction display plus (not shown). It displays up-to-date information, such as remaining range, outside temperature and average fuel consumption.

TL HL



02 Leather-trimmed multifunction steering wheel with paddles. It gives you excellent grip and is extremely user-friendly. The radio or navigation system and your mobile phone can be controlled using the buttons. Ergonomic paddles allow you to change gears for a sportier driving style. TL HL

Winter pack (not shown). Making the start of the day that little bit more comfortable in the colder months. The package includes heated windscreen washer nozzles, a washer fluid display and seat heating for the driver and front passenger seat.

TL HL





03 'Climatronic' air conditioning. This system offers 2-zone temperature control for the driver and front passenger, manual air recirculation and an air quality sensor. Depending on the intensity of the sun's rays and the outside temperature, the air conditioning adds more or less cool air accordingly.

TL HL

Auxiliary water heater (not shown). It enables you to pre-heat the engine while also heating up the interior quicker, or pre-heating it before you get in. The control unit is built into the roof console. Of course, you can also activate and deactivate the auxiliary water heater using the handy remote control. TL HL

Standard Optional at extra cost TL | Trendline HL | Highline

Infotainment.



01 Voice control. Operate the telephone, navigation and audio functions without taking your hands off the steering wheel. This function allows you to call up virtually all of the menus and notifications on the radio or navigation system display using voice commands.

TL HL

Electronic voice enhancer (not shown).1

TL | Trendline HL | Highline

This function makes sure that passengers in the rear seats can hear the driver. The voice input is recorded through a hands-free microphone, amplified, and then transmitted over the loudspeaker in the rear.

TL HL



02 Composition Media DAB+ radio system. The Composition Media DAB+ radio system features a 6.33" touch-screen with proximity sensor, USB port, Bluetooth®, SD card slot, AUX-IN interface, MP3 and WMA compatible CD drive, 4 x 20 watt output with four speakers and a dual tuner with PhaseDiversity for optimum radio reception. 'App-Connect' guarantees the best possible connection. 2

TL HL

03 'App-Connect'. With this software, selected apps from your smartphone can be used while driving. 'App-Connect' supports 'MirrorLink'™, Apple 'CarPlay' and 'Android Auto'.

TL HL



TL HL

04 Discover Media navigation system. In addition to the Composition Media

features, it also includes a second SD card slot and an SD card with map data

for Europe. Volkswagen MapCare provides access to free updates for the installed

and retrieves the latest information from the internet. If, for instance, a traffic jam

maps. 'Guide & Inform' is an extension of the Discover Media navigation system

is building, your chosen route will be changed in response to this. You can also

in just a few steps and used free-of-charge for three years.3

choose to display the cheapest petrol station nearby, find car parks, get updates

on the latest news and weather and much more. 'Guide & Inform' can be activated

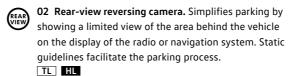
Driver assistance systems.





P_{III}∆ **01 Parking sensors.** ⁴ Emits audible warnings when obstacles are detected in front of or behind the vehicle when parking, and also provides a visual display of the vehicle's distance from the obstacles.

TL HL



/ 1 \ Tyre pressure monitoring system (not shown). 4 Measures the tyre pressure of each wheel on an ongoing basis and displays it on the multifunction display. The driver is warned if the pressure drops. TL HL



93 Fog lights with integrated static cornering lights. Ensures optimal visibility in poor weather conditions. The headlight nearest to the corner illuminates the roadside when turning. TL HL

Lights and Vision pack (not shown).

The windscreen wipers are activated if it starts raining and the wiping interval is adapted to the intensity of the rainfall. Furthermore, the interior mirror is automatically tinted if the headlights in the vehicle behind are too bright. Also included in the package is an automatic headlight control for when light diminishes and the automatic 'coming home/leaving home' function. TL HL

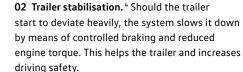
Safety systems.



01 Automatic Post-Collision Braking
System. 4 Triggers braking after a collision, with the aim of preventing secondary collisions. After a short delay, the vehicle begins a phased braking action down to 6 mph, during which the driver can intervene at any time.

TL HL

Electronic stabilisation programme

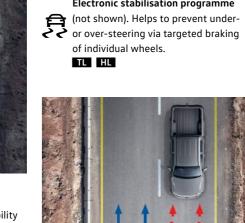


TL HL

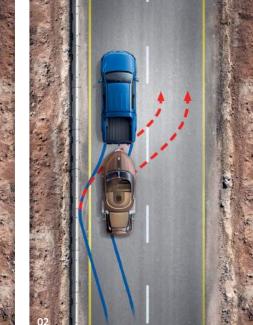
Anti-theft warning system (not shown).

Triggers acoustic and visual warnings at signs of unauthorised entry. As well as interior monitoring, the system includes an electronic immobiliser, a de-activatable safelock and a tow-away warning.

TL HL







The Amarok – Infotainment and Driver assistance and Safety systems 35

Perfectly connected.

The future of mobility is now the present – and available upon request in your Volkswagen commercial vehicle. The mobile online services enable you to enhance the Amarok, transforming it into an Internet-based information centre. 'App-Connect' enables you to conveniently use and control content on your smartphone even while driving. Using 'Guide & Inform', you expand the optional Discover Media navigation system to include numerous additional on-board information services.



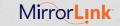


'App-Connect'. 1

Experience infotainment on the road and integrate your smartphone or tablet into your vehicle with 'App-Connect' via a USB port. 'App-Connect' mirrors compatible apps from your smartphone on the radio or navigation system's touchscreen display. Using 'Android Auto', Apple 'CarPlay' or 'MirrorLink'TM, you can comfortably control certain apps via the touchscreen display while driving.









You can use the following Volkswagen apps via 'MirrorLink'™ while driving: 'Drive & Track', 'Shared Audio', 'Call & Remind' and 'My Guide'. More information is available at www.volkswagen-vans.co.uk/about-us/ technology/car-net

'Guide & Inform'.2

If your vehicle is fitted with an optional navigation system, you can activate the online-based 'Guide & Inform' services. 'Guide & Inform' is available free of charge for the first three years after registration. You can utilise two types of services: services that support you directly in the vehicle and services you configure from home - either via the customer portal or via the Car-Net app. To use 'Guide & Inform' in the vehicle, simply generate a hotspot with your smartphone.

Well informed in your vehicle.

'Guide & Inform' keeps the driver up to date: with online-based traffic information, fuel station prices, available parking spaces nearby and a Google POI search in the navigation system.



Information

















Well organised from home.

Using the customer portal, you can set-up online routes, destinations and POIs and then import them into the navigation system. The Car-Net app also synchronises calendar entries and driving destinations.



Vehicle

Health Report

Route Import







Time Manager

Registration - A few simple steps:



Create your personal account at

www.volkswagen-carnet.com/portal/en_GB/ web/gb/login

1 — 2 — 2 — 3 — CODE — 4 — 6 — 5 — CODE —

Enter your Vehicle Identification Number You receive an 8 digit registration code.

Use your smartphone to create a mobile hotspot or use the optional Volkswagen CarStick.

Enter the registration navigation system.

1 'App-Connect' is available in conjunction with the Composition Media radio system or the Discover Media systems. 'App-Connect' comprises MirrorLink™, CarPlay™ and Android Auto™.

The availability of these technologies may vary depending on the country in question. Please note that 'App-Connect' is not currently supported by every mobile telephone on the market. Volkswagen is working closely with major smartphone producers to promote broader compatibility for 'App-Connect'. 2 The use of 'Guide & Inform' mobile online services is only possible with the optional Discover Media system. You will also require a mobile device (e.g. smartphone) that is capable of acting as a mobile wireless hotspot, which must be paid for separately. The Guide & Inform services are only available with an existing mobile network contract or one to be concluded separately for this purpose between you and your mobile phone network provider, and only within the respective mobile phone network coverage. Depending on your mobile phone tariff, receiving data from the Internet may incur additional charges, particularly if you are using the phone abroad (e.g. roaming charges). Due to the amount of data needed when using Car-Net services, we strongly recommend signing up to a flat rate data plan with your mobile phone provider. Use of Car-Net is governed in a separate agreement concluded online with Volkswagen AG. After receiving possession of the vehicle, the customer has 90 days in which to register the vehicle at www.volkswagen-car-net.com/portal/en_GB/web/gb/login. Availability of Car-Net Services may vary depending on the country in question. These services are available for the duration of the contract term agreed, and may be subject to changes in terms of content during the contract period. More detailed information on Car-Net is available at www.volkswagen-vans.co.uk/about-us/ technology/car-net and from your Volkswagen Partner; contact your mobile network provider for information on your mobile network tariff conditions. 3 Available for car parks with suitable technical infrastructure. There is currently no information available regarding entry heights for the

Engine and gearbox data.

Engine specifications.	3.0 V6 TDI 204PS	3.0 V6 TDI 224PS
Engine type	V6 cylinder diesel engine	V6 cylinder diesel engine
Mixture preparation/injection method	Common-rail/exhaust-gas turbocharger	Common-rail/exhaust-gas turbocharger
EU exhaust emission standard	EURO 6	EURO 6
Number of cylinders	6	6
Cubic capacity	2,970cc	2,970cc
Output,PS at rpm	204 at 3,000-4,500	224 at 3,000-4,500
Torque, max. Nm at rpm	500 at 1,250-2,750	550 at 1,400-2,750
Fuel tank capacity	80 litre	80 litre
AdBlue® tank capacity	13 litre	13 litre
Diesel Particulate Filter [DPF]	Yes	Yes
8-speed automatic gearbox	Yes	Yes
4MOTION all-wheel drive	Yes	Yes
Alternator	120A-180A	120A-180A
Battery	92Ah (520A)	92Ah (520A)

Fuel consumption, performance and emissions.

Trendline.

Engine/transmission	Urban mpg (ltr/100 km)¹	Extra-Urban mpg (ltr/100 km) ¹	Combined mpg (ltr/100 km) ¹	Acceleration, seconds 0 - 62 mph	Top speed, mph, (where the law permits)	CO ₂ emissions, g/km ¹
3.0 TDI 204PS EU6 8-speed automatic 4MOTION	31.4 (9.0)	37.2 (7.6)	34.9 (8.1)	9.1	114	212
Highline						
3.0 TDI 204PS EU6 8-speed automatic 4MOTION	31.4 (9.0)	37.2 (7.6)	34.9 (8.1)	9.1	114	212
3.0 TDI 224PS EU6 8-speed automatic 4MOTION	31.4 (9.0)	37.2 (7.6)	34.9 (8.1)	8.0	119	212

¹ Fuel consumption and CO₂ figures are obtained under standardised EU test conditions. This allows a direct comparison between different manufacturer models but may not represent the actual fuel consumption achieved in 'real world' driving conditions. In addition to the fuel efficiency of a vehicle, driving behaviour as well as other non-technical factors (such as environmental conditions, including weather and traffic) play a role in determining a vehicle's fuel consumption and CO2 emissions. More information is available at www.dft.gov.uk/vca. Other factors including Gross Vehicle Weight, trimline, extra equipment, options and accessories (wheels, tyres, etc.) may change vehicle parameters such as the weight, rolling resistance of the tyres and the aerodynamics and thus influence the fuel consumption, CO2 emissions and driving performance values.

Weights.

Trendline.

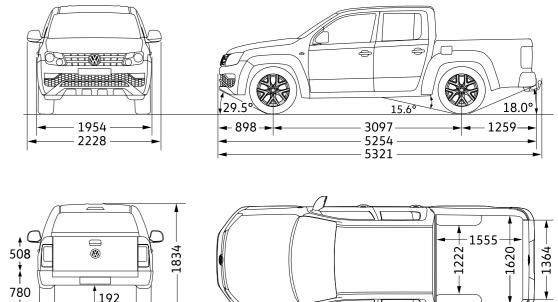
Engine/transmission	Gross vehicle weight, k	Axle load limit, g front/rear, kg	Trailer weight braked 12%/unbraked, kg	Gross train weight, kg	Unladen weight¹, kg	Payload², kg
3.0 TDI 204PS EU6 8-speed automatic 4MOTION	3,290	1,445 / 1,930	3,100 / 750	6,000	2,136	1,126
Highline.						
3.0 TDI 204PS EU6 8-speed automatic 4MOTION	3,290	1,445 / 1,930	3,100 / 750	6,000	2,178	1,092
3.0 TDI 224PS EU6 8-speed automatic 4MOTION	3,290	1,445 / 1,930	3,100 / 750	6,000	2,178	1,092

¹ Unladen weight includes approximately 90% fuel load.

Dimensions.

Wheelbase Length		3,097	
		5,254	
Width		1,954	
Load area	length	1,555	
	width	1,620	
	width between wheel arches	1,222	
	load area	2.52m²	
Rear tailgate	width	1,364	
	height	508	
Ground clearance		192	
Wading depth		500	
Turning circle (wall to wall)		12.95m	

Please note: Vehicle drawings are not to scale. All dimensions in millimetres (mm), unless otherwise stated. The height measurements listed may vary by \pm 50mm depending on model and equipment fitted.



² Payload = gross vehicle weight minus unladen weight. Quoted weights are for vehicles with standard specification. Unladen weight and payload may be influenced by trimline, factory options and Van Centre fitted accessories. Roof load limit: 100kg. Trailer nose weight: 140kg.

Service and warranties.

Finance and insurance.1

When it comes to paying for your van, we've got options including Contract Hire and Finance Lease, or Hire Purchase. We can also offer you competitive insurance.

A choice of packages.²

Whether you prefer to lease your vehicles, with none of the concerns of ownership and the freedom to change models easily, or purchase outright to own the vehicle, we're here to help you consider your options.

You can go flexible, by choosing a payment plan that suits your finances, with options to reduce your monthly costs and your repayment period. Or choose a fixed monthly price that allows you to budget confidently for the

You can even include your road tax and servicing costs to arrive at one simple, all-inclusive payment. For more information, pick up a finance brochure, or ask at your Van Centre.

Volkswagen insurance.

Volkswagen Commercial Vehicles Insurance¹ provides cost-effective and comprehensive motor insurance³, as well as gap insurance4, which helps replace your vehicle and protect you from any financial shortfall if it's written off.

Insurance benefits include:

- Complimentary 5-day insurance cover to allow you to drive your vehicle away.
- All repairs performed by approved repairers.
- Volkswagen Genuine Parts[®] used on all repairs.
- Courtesy vehicle provided during repair following an accident.
- Cover for breakage and damage to glass.
- In-vehicle personal belongings cover (up to £250).
- Vehicle recovery.
- 90-day European Union cover.
- Legal expenses cover (up to £100,000).

For more information about motor and gap insurance products, ask at your Van Centre, call 0330 303 6942, or visit insurewithvwcv.co.uk.

Servicing and support.

We're here to keep you moving, with our range of three award-winning⁵ servicing and maintenance options, as well as free Roadside Assistance. Some exclusions apply. For more detail, please visit www.volkswagen-vans.co.uk/aftersales.

This option is available for vehicles that are less than 12 months old and have covered less than 10,000 miles. It makes budgeting easier by splitting the cost of servicing into fixed monthly payments - whether you want Service only; Service and Maintenance; or Service, Maintenance and Tyres.

Pay upfront.6

If you can pay for more than one service upfront, we'll help by reducing your costs. Buy two upfront and you'll receive one interim and one full service at a discounted rate. Buy four and you'll receive two interim and two full services, with your next MOT also included.

Pay on demand.

If you're looking for freedom and flexibility with your servicing, it's good to know we're ready when you are. So with our third option, you can choose to pay for your services as and when you need them, with our National Service Pricing. Ask your Van Centre for an up-to-date pricing guide.

Roadside Assistance.

We understand the need to keep you mobile. That's why all new vans come with three-year, unlimited mileage roadside cover. Should the unexpected happen, one call gets you straight through to a team trained to help you through any breakdown or accident. Supporting you every day will be a team of vehicle technicians, fully-trained by Volkswagen and carrying the latest diagnostic equipment, specialist tools and parts.

Assistance benefits include:

- Assistance at home, by the roadside or place of work.
- Recovery to your preferred location.
- Onward travel, for you and your cargo.
- Cover 24 hours a day, 365 days a year.
- Free cover for three years (on new vehicles).
- Unlimited mileage.
- European cover.
- Option to extend cover beyond three years.

Warranties.

You can count on us long after you purchase your vehicle, thanks to its comprehensive three-year, 100,000 mile warranty. While your vehicle is under warranty, we'll fix any defect in manufacture or workmanship free of charge, even if you purchase and service the vehicle at different Van Centres. Some exclusions apply and the vehicle must be cared for using the guidance in your owner's manual. For more detail, please visit www.volkswagen-vans.co.uk/aftersales.

Extended warranty.

You can also extend your warranty beyond the three-year, 100,000 mile period, choosing either Comprehensive or Major Component cover, as a one-off or monthly payment. For more detail of cover levels, along with terms and conditions, please visit volkswagencvwarranty.co.uk where you'll also be able to obtain a quote and purchase an extended warranty.

Paint and body warranty.

Your vehicle's exterior paintwork is covered against manufacturing defects for a period of three years, while its body sections and panels are covered against rusting through from the inside for 12 years. Some exclusions apply and the vehicle must be cared for using the guidance in your owner's manual.

The Van Centre network.

Our dedicated Van Centre network is at the core of everything we do and is always there to help. As a separate brand within the Volkswagen Group, it makes sense to make use of your nearest Van Centre – it's full of experts who understand your vehicle better than anyone else and can help you to get the most out of it.

Over 70 Van Centres and 24 Authorised Repairers, means you're only around 45 minutes on average from our door.





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- 2 An offer of finance depends on certain conditions. Finance subject to status. Available to 18s and over. Terms and conditions apply. Volkswagen Commercial Vehicle Financial Services.
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- 5 Business Vans Awards 2014 and 2015; Best Service Package for Van Owners.
- 6 Class 4 MOT only. This option is available to all new and used vehicles up to four years old or with less than 80,000 miles on the clock. Services must be used consecutively prior to vehicle reaching eight years old.

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VWMY18AMAROK This brochure supersedes all previous publications. Issue: 14 August 2017 www.volkswagen-vans.co.uk

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