



Crafted to perfection

Standard features for the Crafter Minibus



Medium wheelbase (3,640mm).



Long wheelbase (4,490mm).

Interior

- Comfort Seat Plus for driver, longitudinal and height adjustment, electrical 4-way adjustable lumbar support, two adjustable armrests
- 2-seater front passenger bench seat with storage tray incl. 2 (two) cup holders and storage underneath
- 9 (MWB) and 12(LWB) rear passenger compartment seats with recline functionality and folding table (n/a front row)
- · LED lights in drivers and passenger cabin
- Drivers compartment storage system including overhead storage
- Four (4) 12 volt sockets
- · Rubber flooring in the drivers cabin
- Covered floor in passenger compartment, with edge protection on entry and rear
- Passenger grab handles on passenger compartment entry point

Functional

- Composition Colour 6.5" radio system with USB input and Bluetooth
- · App-Connect^
- · 2 USB-C ports
- 6 (MWB) and 8 (LWB) loudspeakers throughout vehicle
- Bluetooth® phone and audio streaming capability
- Multi-function steering wheel with audio controls, telescopic adjustment
- · Cruise control with speed limiter
- · Electronic immobilizer
- Electromechanical power steering
- · Central locking with remote control
- · Power windows and heated exterior mirrors
- Manual Climatic air-conditioning system within driver and passenger cabins
- · Stop/start system with generative braking
- Customer Specific Function Control Unit
- Trailer wiring preparation
- Acoustic reverse warning system

Safety and Driver Assist Systems

- · Front Assist with City Emergency Brake*
- Driver Fatigue Detection*
- · Multi-Collision Brake (MCB)
- Driver and front passenger front, side and curtain airbags
- · Front and Rear Parking Sensors*
- · Rear View Camera*
- Crosswind Assist
- · Hill Hold Assist
- · Driver seat belt warning
- Adaptive Electronic Stabilisation Programme (ESP)
- Electronic Differential Lock (EDL)
- · Traction Control System (TCS)
- · Anti-lock Braking System and Brake Assist
- · 2 x ISOFIX with top-tether for MWB
- 4 x ISOFIX with top-tether for LWB

Exterior

- Fixed entry step for passenger compartment LHS
- Halogen headlights
- Separate Daytime Running Lights (DRL)
- · Side sliding door, left, 1,311mm wide
- Rear barn doors with window and wiper/washer
- 16" silver steel wheels with full sized steel spare wheel, tool kit and jack
- · Side reflectors
- Fixed side windows in passenger compartment
- Heavy-duty suspension system and shock absorption, reinforced heavy-duty stabilisers
- Reinforced front axle (2100kg)
- · Separate Daytime Running Lights (DRL)

^{*}Safety technologies are designed to assist the driver, but should not be used as a substitute for safe driving practices.



Interior

- · Leather steering wheel
- · Heated driver seat
- Interior Roof-Mounted A/C Ducting with up to 12 air Vents (MWB with High Roof only) or 15 Vents (LWB only)
- Vinyl (Leather Look) trim as an option for the passenger seats in the rear

Functional

 Discover Media infotainment system with 8" colour touchscreen with satellite navigation, with proximity sensor and USB-C input

Exterior

- · Black 16" steel wheels
- · LED headlamps with separate LED Daytime Running Light
- Treadline styling package
- Window tint packages
- Electric open / close entry step for passenger compartment LHS
- Automatic Open / Close LHS Passenger sliding door with one touch operation and safety sensor strip
- Side window in passenger compartment, front left and/or right, sliding

Safety and Driver Assist Systems

Driver Assistance Package 1

 Fog Lights with cornering function, 'Light and Sight' windshield wiper intermittent control with light and rain sensor and separate daytime running light with automatic headlight control, 'Leaving Home' function and manual 'Coming Home' function

Driver Assistance Package 2

 Side Protection*, Rear Traffic Alert*, Blind Spot Monitoring*, Lane Keep Assist* and Electric Folding Mirrors

Driver Assistance Package 3

 Park Assist*, Side Protection*, Rear Traffic Alert*, Blind Spot Monitoring*, Lane Keep Assist* and Electric Folding Mirrors

Driver Assistance Package 4

· Adaptive Cruise Control (ACC)*

Driver Assistance Package 4Motion

Mechanical Differential Lock* and Hill Descent Assist*

^{*}Safety technologies are designed to assist the driver, but should not be used as a substitute for safe driving practices.

Smooth Operation.

Fully Automatic. Powerful. Durable. Designed & Developed Specifically for Commercial Use.





The Crafter Minibus comes standard with an 8-speed automatic with torque converter transmission, along with a 2.0L TDI410 bi-turbo (410Nm, 130kW) engine, of which both have been developed and calibrated especially for the Crafter's specific driving characteristics, providing great response even under load, also offering the highest performance and durability requirements.

This combination also features a:

- · BlueMotion technology including stop/start system and regenerative breaking as standard.
- · Start/stop system. The system helps to drive economically and switches off the engine when stationary.
- Regenerative braking (recuperation). Frictional energy is stored during braking and converted into electrical energy by a generator. This is then stored in the car battery and available for electricity consumption and acceleration.

The Crafter Minibus is also available in either FWD or 4Motion drive concepts, meaning there is passenger transport solution that has all terrains and scenarios covered. Both the FWD and 4Motion all-wheel drive offer a transversely mounted front engine, with the 4Motion benefiting form distribution of the drive power variably between front and rear axle, meaning optimum traction regardless of weather and surface. Whilst the FWD offers a 100m lower entry point and more efficient power delivery.

Everything you need on the road

Well connected, well thought-out and well designed.

The smooth ergonomic design features of the Crafter Minibus make it a spacious and comfortable drive for all. The driver's seat is designed for maximum comfort with fully adjustable support, including; longitudinal and height adjustment, electrical 4-way lumbar support, backrest and seat cushion angle as well as two adjustable armrests. The passenger cabin is spacious and considered with a tray table in front of each seat for maximum luxury and practicality on longer drives. The storage is generous throughout the cabin with additional luggage space to handle all different sizes of passenger groups and drive lengths.

Feel more connected than ever before with state-of-the-art infotainment systems. The The Composition Colour radio system with 6.5"-inch colour touch screen display makes it easy to navigate on the go. It also includes a Bluetooth® interfaceand 2 external USB-C ports so you can charge up on every trip. Link your favorite smart phone device with App-Connect^, compatible with Apple CarPlay®, Android Auto™ and MirrorLink®, and view compatible apps, music and more displayed at your fingertips. And if you're looking for a little more, why not upgrade to the 8-inch Discover Media colour touch screen display. This optional upgrade includes everything listed for the standard Composition Audio system plus an upgraded 8-inch touchscreen with proximity sense, satellite navigation system, 32GB media storage and natural voice control.



^App-Connect is compatible for selected apps with the latest smartphone versions of iOS and Android, active data service, and connection cable (sold separately)



The Crafter Minibus is your constant companion. And it always plays it safe. Standard safety systems such as the Front Assist with City Emergency Brake*, Driver Fatigue Detection*, Multi-Collision Braking and six airbags support the driver & passengers and help to keep everyone safe.



Driver Fatigue Detection*. Uses visual and audible warning signals to recommend that the driver takes a break as soon as it registers driving behaviour that indicates fatigue. | S |



Seatbelt warning. Visual warning when the engine is started and an audible warning is emitted, if the driver's seatbelt is not fastened. | S |



Airbags. Front, side and curtain airbags provide the best possible protection in the event of head-on or side impacts. | S |



Cruise Control with speed limiter. At 30km/h and above, the system maintains the set speed throughout uphill and downhill inclines when activated. | \$ |



Anti-lock Braking System (ABS). Prevents the wheels from locking and thereby maintains manoeuvrability. | S |



Electronic Stabilisation Program (ESP). Standard feature that prevents under- and over-steering through targeted braking of the individual wheels. | S |



Traction Control Systems (TCS). Prevents wheels from spinning excessively. | S |

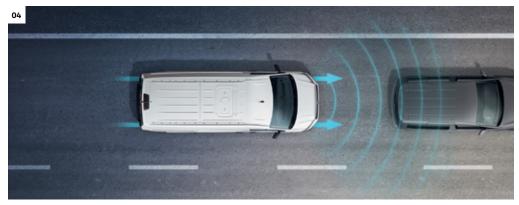


Electronic Differential Lock (EDL). Distributes the engine torque to the tyres without slippage. | S |









01 Rear View Camera (RVC)*.

Simplifies parking by showing a limited view of the area behind the vehicle on the display of the radio. Additional guidelines help the driver manoeuvre into the space.

| \$ |

Front and Rear Park Distance Control (PDC)*.

Emits audible warnings when obstacles are detected in front of or behind the vehicle when parking, and also provides a visual display of the vehicle's distance from these obstacles.

|S|

02 Multi-Collision Braking.

Triggers braking after a collision, with the aim of preventing secondary crashes, activated when two independent sensors detect an accident. After a short delay, the vehicle begins a phased braking action down to 10 km/h, during which the driver can take over at any time. | S |

Electromechanical power steering. The speed-dependent steering with active reset improves your driving feeling and safety and achieves steering precision.

Hill Hold Assist. This prevents the vehicle from rolling back on inclines, making it easier to start off on uphill slopes. | **S** |

03 Crosswind Assist.

The system is a sub-function of the Electronic Stabilisation Program (ESP) that helps dealing with high crosswinds by automatically activating the brakes if needed. | S |

Hill Descent Assist. Available with 4Motion, it allows you to descend slopes in a safe, controlled way by regulating the engine speed and applying the brakes as necessary. Forms part of the 'Driver Assist Package 4Motion'. | S |

04 Front Assist with City Emergency Braking*.

Uses a radar system to detect situations where the distance to the vehicle in front is critical and reduces the vehicle's stopping distance. In dangerous situations, the system alerts the driver using visual and acoustic signals, and with a warning jolt of the brakes. | S |

Optional Driver Assistance Packages:

Driver Assistance Package 1:

Fog Lights with cornering function and Light & Sight. | **O** |

Driver Assistance Package 2:

Side Protection, Rear Traffic Alert, Blind Spot Monitoring, Lane Keep Assist and Electric Folding Mirrors. | **0** |

Driver Assistance Package 3:

Park Assist, Side Protection, Rear Traffic Alert, Blind Spot Monitoring, Lane Keep Assist and Electric Folding Mirrors. | 0 |

Driver Assistance Package 4:

Adaptive Cruise Control. | 0 |

Driver Assist Package 4Motion:

Mechanical Differential Lock and Hill Descent Assist. | **0** |

| S | Standard Equipment | O | Optional extra

*Safety technologies are designed to assist the driver, but should not be used as a substitute for safe driving practices.

Colours and Trims

Solid paint finishes



Candy White | Solid paint finish | B4B4



Cherry Red | Solid paint finish | 4B4B



Luminous Orange | Solid paint finish | E3E3



Deep Ocean Blue | Solid paint finish | 0P0P

Metallic and **Pearlescent** paint finishes



Reflex Silver | Metallic paint finish | 8E8E

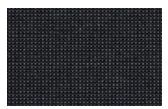


Indium Grey | Metallic paint finish | X3X3



Deep Black | Pearlescent paint finish | 2T2T

Drivers cabin seat upholstery



Austin | Cloth seat upholstery | Titanium Black

Passenger cabin seat upholstery



Novis | Cloth Seat upholstery

Wheels



16" steel wheel (Silver) Standard on all models



16" steel wheel (Black) Optional on all models

Technical Specifications

Engine	2.0 Litre TDI 410 BlueMotion with engine Stop/Start system~ and brake energy recovery	
Туре	4-cylinder diesel engine, common rail bi-turbo direct injection	
Max Power, kW @ RPM	130 @ 3,600	
Max Torque, Nm @ RPM	410 @ 2,000	
Cubic Capacity, litres/cc	2.0 / 1968	
Bore/stroke, mm	81.0 x 95.5	
Fuel Type	Diesel, min. 51 CZ in accordance with DIN EN 590	
Fuel tank capacity, L	75	
Compression Ratio	15.5:1	
Steering	Electro-mechanical power-assisted rack & pinion steering	
Suspension - Front Axle	MacPherson strut with double wishbone and anti-roll bar	
Suspension - Rear Axle	Rigid rear axle on leaf springs with load-dependent damper and anti-roll bar	
Transmission	Front Wheel Drive	4Motion All-Wheel Drive
8 Speed Automatic	•	•
Brakes	Front Wheel Drive	4Motion All-Wheel Drive
Front disc brakes, mm	303 x 28 ventilated	303 x 28 ventilated
Rear disc brakes, mm	300 x 22 ventilated	300 x 22 ventilated
Brake Systems	Anti-lock Braking System (ABS) with Electronic Brake-pressure Distribution (EBD), Brake assist a	nd Electronic Stabilisation Program (ESP), Brake energy recuperation

Weights and Capacities

	MWB Standard Roof (12 Seater)		LWB High Roof (15 Seater)	
	TDI410 FWD	TDI410 4MOTION	TDI410 FWD	TDI410 4MOTION
Weights				
Gross Vehicle Mass (GVM), kg	3,880	3,880	4,480	4,480
Towing Capacity - Braked, kg≠	2,500	2,500	2,500	2,500
Towing Capacity - Unbraked, kg	750	750	750	750
Towing Downball Load, kg	150	150	150	150
Kerb Mass, kg	2,708	2,754	2,940	2986
Front Axle Load Limit, kg	2,100	2,100	2,100	2,100
Rear Axle Load Limit, kg	2,100	2,100	2,380	2,380
Payload				
Unladen Weight ¹ , kg (automatic)	2,600	2,706	2,892	2,938
Payload Maximum ² , kg (automatic)	1,280	1,174	1,588	1,542

Full vehicle specifications are available at www.volkswagen.com.au

[~]The Start/Stop system is designed to reduce fuel consumption and CO2 emissions. It achieves this by automatically switching off the engine while the vehicle is stationary and then starting it again automatically when the driver wants to drive off. There are certain operating conditions where the Start/Stop system is deactivated (e.g. during engine warm-up), please refer to the owner's manual for full operating information.

^{1.} The Unladen Mass (UM) includes 10L of fuel, vehicle fluids and no occupants. Figures quoted are for base model vehicles only.

^{2.} Payload is defined as the Gross Vehicle Mass (GVM) minus the Kerb Mass. Payload is the maximum combined weight of occupants, cargo, added structures and tow ball down weight (when towing). GVM must not be exceeded.

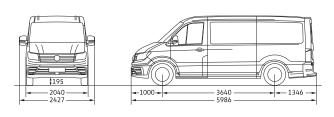
[#]Towing capacities are applicable to Volkswagen Genuine Accessory Tow Bar. Towing capacity figures are maximum figures and actual towing capacity depends on factors including the laden mass of the vehicle, driving conditions and fitment of any accessories. Volkswagen Group Australia does not endorse or will not be held liable for any claim, loss or damage arising from the use or fitment of electronic trailer brakes.

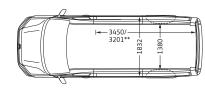
Weights and Capacities Cont.

	MWB Standard	MWB Standard Roof (12 Seater)		oof (15 Seater)	
	TDI410 FWD	TDI410 4MOTION	TDI410 FWD	TDI410 4MOTION	
Interior Dimensions					
Seating capacity	12 (11 passengers + driver)	12 (11 passengers + driver)	15 (14 passengers + driver)	15 (14 passengers + driver)	
Volume (L) - behind first row	9,900	9,300	14,400	13,600	
Total Compartment Length, mm	3,450	3,450	4,300	4,300	
Passenger Compartment Length, mm	2650	2650	3600	3600	
Cargo Compartment Length, mm	800	800	700	700	
Passenger Compartment Width, mm - maximum	1,832	1,832	1,832	1,832	
Passenger Compartment Height, mm	1,726	1,626	1,961	1,861	
Sliding Door Width, mm	1,311	1,311	1,311	1,311	
Sliding Door Height, mm	1,587	1,487	1,822	1,722	
Rear Barn Door Width, mm	1,552	1,552	1,552	1,552	
Rear Barn Door Height, mm	1,605	1,505	1,840	1,740	
Load Sill Height, mm	570	670	570	670	
Turning Circle (m)	14	14	16	16	
Cargo Volume (L) - Luggage (Behind Final Row Seats)	2.53 m³	2.38 m³	2.51 m³	2.39 m³	

Crafter Minibus LWB High Roof

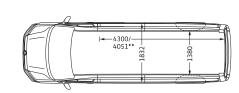
Crafter Minibus MWB Standard Roof











Built in conjunction with Amtek



Crafter Minibus - 12 Seat Layout Medium wheelbase (3,640mm).



Crafter Minibus - 15 Seat Layout Long wheelbase (4,490mm).



All dimensions shown in mm.

^{*}This value applies for 4Motion all-wheel drive.

Safety and Security

Airbags Front airbag for driver and front passenger	TDI410 FWD			
	1511201115	TDI410 4MOTION	TDI410 FWD	TDI410 4MOTION
			•	
·				
Side and curtain airbags for driver and front passenger#			•	
Seat belts				
3-point seat belts with height adjustment and belt tensioners for driver	•	•	•	•
3-point seat belts for all passanger seats	•	•	•	•
Seat belt warning light and buzzer for driver's seat	•	•	•	•
Child Restraints				
Child seat top tether anchorage points x 2 (For Centre and RH Seats in 1st Row)	•	•	•	•
ISOFIX child seat anchorage points x 2 (For Centre and RH Seats in 1st Row)	<u> </u>	•	•	•
Child seat top tether anchorage points x 2 (In 2nd row of seats)			•	•
ISOFIX child seat anchorage points x 2 (In 2nd row of seats)			•	•
Child seat top tether anchorage points x 2 (In 3rd row of seats)			0	0
ISOFIX child seat anchorage points x 2 (In 3rd row of seats)		_	0	0
Brakes and Traction Control				
Multi-Collision Brake (MCB)		•		•
Adaptive Electronic Stabilisation Programme (ESP)		•	•	•
Anti-Lock Braking System (ABS)		•	•	•
Brake Assist (BA)		•	•	•
Traction Control System (TCS)	<u> </u>	•	•	•
Electronic Differential Lock (EDL)	<u> </u>	•	•	•
Hill Hold Assist	<u> </u>	•	•	•
Crosswind Assist	<u> </u>	•	•	•
Locking and Security Central locking system with radio remote control and interior release mechanism		•	•	•
• • •		0		
Central locking system with radio remote control, interior release mechanism and SAFELOCK Child safety lock in passenger compartment				
Two (2) remote control folding keys				
Engine immobiliser (electronic)				•
One (1) Chock		0		
Two (2) Chocks				0
First aid kit, warning triangle, safety vest and warning light				0
Emergengy roof hatch in rear passanger compartment				
Emergency exit hammers & signage on 2 rear passanger windows				
Fire Extinguisher				•

Safety and Security Cont.

	MWB Standar	d Roof (12 Seater)	LWB High Roof (15 Seater)	
	TDI410 FWD	TDI410 4MOTION	TDI410 FWD	TDI410 4MOTION
Driver Assistance Technology				
Front Assist with City Emergency Brake*	•	•	•	•
Driver Fatigue Detection*	•	•	•	•
Front and Rear Park Distance Control* (PDC) with Rear View Camera*	•	•	•	•
Driver Assistance Technology				
Driver Assistance Package 1				
Fog Lights with cornering function, 'Light and Sight' windshield wiper intermittent control with light and rain sensor and separate daytime running light with automatic headlight control, 'Leaving Home' function and manual 'Coming Home' function	Р	Р	P	P
Driver Assistance Package 2 Side Protection*, Rear Traffic Alert*, Blind Spot Monitoring*, Lane Keep Assist* and Electric Folding Mirrors	Р	Р	Р	Р
Driver Assistance Package 3 Park Assist*, Side Protection*, Rear Traffic Alert*, Blind Spot Monitoring*, Lane Keep Assist* and Electric Folding Mirrors	Р	P	Р	Р
Driver Assistance Package 4 Adaptive Cruise Control (ACC)*	Р	P	Р	Р
Driver Assistance Package 4MOTION Mechanical Differential Lock* and Hill Descent Assist*	-	P	_	Р
Lighting				
Twin Halogen headlights	•	•		
Headlight range adjustment	•	•		
Separate Daytime Running Lights (DRL)	•			
LED headlamps with separate LED Daytime Running Light	P	P		P
High rear stop light	•	•		
Rear fog light	•	•	•	•
			·	
Head Restraints				
Front safety optimised head restraints, height adjustable	•	•	•	•

[•] Standard O Optional package P Part of package — Not available *Safety technologies are designed to assist the driver, but should not be used as a substitute for safe driving practices.

Exterior Equipment and Styling

	MWB Standard Roof (12 Seater)		LWB High Roof (15 Seater)	
	TDI410 FWD	TDI410 4MOTION	TDI410 FWD	TDI410 4MOTION
Doors		. <u> </u>		
Sliding door, left, in load/passenger compartment		•	•	
Rear barn doors with heated window, rear wiper and washer system	<u> </u>	•	•	<u> </u>
270 degree opening rear barn doors		<u> </u>	0	O
Automatic Open / Close LHS Passenger sliding door with one touch operation and safety sensor strip	0	<u> </u>	0	0
Roofs				
Medium roof - body coloured	•	•		
High roof - body coloured	0	0	•	•
Windows				
Heat-insulating windshield made of laminated glass	•	•	•	•
Heat-insulating glass (green)	•	•	•	•
Windscreen wiper intermittent control	•	•	•	•
Heated windows with wiper/washer system in rear barn doors	•	•	•	••
Electric power windows with comfort operation and circuit breaker (front)	•	•	•	•
Side window in passenger compartment, front left and/or right, fixed	•	•	•	•
Side window in passenger compartment, front left and/or right, sliding	0	0	0	0
Side window in passenger compartment, centre left and/or right, fixed			•	•
Side window in passenger compartment, rear left and/or right, fixed	•	•	•	•
Security mesh for windows in rear barn doors	0	0	0	0
Window Tint for Side & Rear Passenger Windows MWB	0	0	_	_
Window Tint for Side & Rear Passenger Windows LWB			0	0
Body Enhancementst				
Black bumper bar in front with painted trim panel in body colour (grey bumper bar with optional luminous orange)	•	•	•	•
Black exterior mirror housings and door handles	•	•	•	•
Black side protective strips	•	•	•	•
Unpainted radiator grille with one (1) chrome molding	•	•	•	•
Roof rack mounting points		10	13	13
Trailer hitch preparation (including trailer stabilisation)	•	•	•	•
Side reflectors	•	•	•	•
Underbody stone guard	•	•	•	•
One towing eye in front and in rear	•	•	•	•
Suspension and Chassis				
Heavy-duty suspension system and shock absorption, reinforced heavy-duty stabilisers	•	•	•	•
Reinforced front axle (2100kg)	•	•	•	•

[●] Standard O Optional package P Part of package — Not available

[^]App-Connect is compatible for selected apps with the latest smartphone versions of iOS and Android, active data service, and connection cable (sold separately). *Safety technologies are designed to assist the driver, but should not be used as a substitute for safe driving practices.

Exterior Equipment and Styling Cont.

	MWB Standard Roof (12 Seater)		LWB High Roof (15 Seater)	
	TDI410 FWD	TDI410 4MOTtION	TDI410 FWD	TDI410 4MOTION
Wheels and Tyres				
16" steel wheels with centre wheel trim - 235/65 R16 C121/119 R	•	•	•	•
Steel spare wheel - full size	•	•	•	•
Tool kit with vehicle jack	•	•	•	•
Tyre Pressure Monitoring System (TPMS)	0	0	0	0

Comfort and Convenience

Climatic air conditioning system with dust and pollen filter in the cabin	•	•	•	•
2nd heater core (below right seat substructure) and 2nd evaporator (below roof in cabin ; one 1-DIN slot in overhead compartment)	•	•	•	•
AGM battery and alternator with increased capacity	0	0	0	0
Main battery switch	0	0	0	0
2nd battery with cut-off relay and battery monitoring (AGM battery)	0	O	O	O
2nd alternator with 180A	0	O	O	O
Interior Roof-Mounted A/C Ducting with up to 12 air Vents (MWB with High Roof only)	0	O		
Interior Roof-Mounted A/C Ducting with up to 15 air Vents (LWB only)			O	O
Cruise Control				
Cruise Control, including speed limiter	•	•	•	•
Floor Covering and Side Trim Rubber floor covering in driver and passanger cabin	•	•	•	•
Wooden floor covering in passenger compartment, with edge protection on entry and rear	•	•	•	•
Moulded side trim panels in passanger compartment	•	•	•	•
Moulded interior roof trim in passanger compartment	•	•	•	•
Instrumentation Speedometer and tachometer, electronic odometer and trip meter, service interval display, fuel and coolant				
gauges, low fuel warning light, adjustable illumination; chrome applications of the instrument cluster	•	•	•	•
Multi-Function Display (MFD Plus) - exterior temperature, speed limit warning, average fuel consumption, brake pad wear indicator, average speed, current fuel consumption, range, journey time, service, gear recommendation, time, digital speed display, digital oil temperature gauge, language setting, light and sound	•	•	•	•

Comfort and Convenience Cont.

	MWB Standard Roof (12 Seater)		LWB High Roof (15 Seater)	
	TDI410 FWD	TDI410 4MOTION	TDI410 FWD	TDI410 4MOTION
In-Car Entertainment and Technology				
Composition Media' audio system with App-Connect^ 6.5" colour touchscreen display, AM/FM radio, USB-C inputs and four (4) speakers. Car menu with convenience and service settings. Includes display for Park Distance Control* and Rear View Camera*.App-Connect^ USB interface for Apple CarPlay®, Android Auto™ and MirrorLink® in dash panel.	•	•	•	•
Discover Media' audio system with App-Connect^ and Satellite Navigation 8" colour touchscreen display, FM radio, USB-C inputs and four (4) speakers. 2D and 3D (bird's eye) map views. Car menu with convenience and service settings. Includes display for Park Distance Control* and Rear View Camera*. App-Connect^ USB interface for Apple CarPlay®, Android Auto™ and MirrorLink® in dash panel.	0	0	0	0
Bluetooth® phone connectivity with contacts display and Bluetooth® audio streaming, operation via touchscreen audio unit or Multi-Function Display	•	•	•	•
Audio, telephone, cruise control and Multi-Function Display controls mounted on steering wheel	•	•	•	•
6 Speakers (4 drivers cabin and 2 in passanger)	•	•	_	_
8 Speakers (4 drivers cabin and 4 in passanger)	_		•	•
Interior Lighting Time (2) LED reading lights in paking				
Two (2) LED reading lights in cabin Four (4) LED roof lights in rear passanger compartment				
Four (4) LED 1001 lights in real passanger compartment	-	·		
Passanger Compartment				
Grab handle on the on the passenger side	•	•	•	•
Seating				
Comfort Seat "Plus" for driver, longitudinal and height adjustment, electronically 4-way adjustable lumbar support, dual adjustable armrests	•	•	•	•
2-seater bench for front passengers with under seat storage	•	•	•	•
Heated Seats, seperatly controlable (Driver and Passanger)	0	0	0	0
Passanger compartment seats with recline functionality and folding table (N/A first row)	•	•	•	•
Mirrors				
Exterior mirrors with integrated LED turn signal and wide angle range (left: convex, right: convex)	•	•	•	•
Exterior mirrors, power adjustable and heated	•	•	•	•
Dimming breakaway interior rear view mirror	•	•	•	•
Steering Wheel				
Electro-mechanical power-assisted rack and pinion steering	•	•	•	•
Multi-function steering wheel, height and reach adjustable	•	•	•	•
Audio, telephone, cruise control and Multi-Function Display controls mounted on steering wheel	•	•	•	•

[•] Standard O Optional package P Part of package — Not available

[^]App-Connect is compatible for selected apps with the latest smartphone versions of iOS and Android, active data service, and connection cable (sold separately). *Safety technologies are designed to assist the driver, but should not be used as a substitute for safe driving practices.

Comfort and Convenience Cont.

	MWB Standard Roof (12 Seater)		LWB High Roof (15 Seater)	
	TDI410 FWD	TDI410 4MOTION	TDI410 FWD	TDI410 4MOTION
Driver Cabin			.55	
Storage compartment under front passenger bench seat	•	•	•	•
Illuminated glove compartment with lockable lid	•	•	•	•
Overhead storage with two 1-DIN-slots and reading lamp	•	•	•	•
Four (4) cup holders in the dashboard	•	•	•	•
Front door pockets	•	•	•	•
Front sunvisors (folding and swiveling) with ticket holder on both sides	•	•	•	•
Open storage compartments in the dashboard above the glovebox	•	•	•	•
Open storage compartment next to gear lever	•	•	•	•
Two (2) 12 Volt sockets in the dashboard	•	•	•	•
Grab handles for driver and front passenger on A pillar	•	•	•	•
Acoustic warning when reverse gear is engaged, dimming Acoustic warning when reverse gear is engaged, with deactivation switch	0	0	0	0
Customer-specific Function Control Unit (CFCU) with bodybuilder programming	•	•	•	•
Customer-specific Function Control Unit (CFCU) with bodybuilder programming and telematics preparation (FMS 3.0 Interface)	0	0	0	0
Fixed entry step for passenger compartment LHS	•	•	•	•
Electric open / close entry step for passenger compartment LHS	0	0	0	0
Trendline Styling Package				
Illuminated step in the cabin, one additional 12V outlet in cabin, chrome elements in the interior, hub caps with chrome emblems, radio grille painted with 3 (three) chrome molding, front fog lights with cornering function	Р	P	Р	Р
Winter Package				

• Standard O Optional package P Part of package — Not available





5 yearsUnlimited Kilometre Warranty

At Volkswagen, we pride ourselves on the highest quality standards that come with German engineering.

We back this commitment with a 5 year unlimited kilometre warranty on all new Volkswagen vehicles*.



1 yearRoadside Assist

Every new Volkswagen comes with a 1 year Roadside Assist membership.

That's 24 hour roadside assistance, emergency accommodation, car rental and towing as well as property and other assistance, all included for added peace of mind.



Volkswagen Care Plans

Volkswagen Care Plans† have you covered for your first 3 or 5 scheduled services, providing you savings off the total Assured Service Pricing RRP. It's convenient, hasslefree scheduled servicing easily available for purchase at your local Volkswagen Dealer.



AssuredService Pricing

Assured Service Pricing# gives you the transparency of knowing how much your service will cost up front.

Our Volkswagen Dealers have access to the latest diagnostic equipment and tools. Plus, they use Volkswagen Genuine Parts® to ensure your Volkswagen stays a Volkswagen.

You're in safe hands at your Volkswagen Dealer when it comes to servicing.

†Volkswagen Care Plans are available at participating Volkswagen Dealers for all models and covers standard items as contained in each scheduled service interval only. These Care Plans can only be purchased prior to the first scheduled service and up to 22,500 km/15 months (whichever occurs first) for all models except Volkswagen Crafter models, which is 30,000 km/15 months (whichever occurs first). The time frame takes effect from when the vehicle is first reported in our system as 'sold'. Discount structure varies by model. For details of what is not included in a scheduled service, see https://www.volkswagen.com.au/en/owners-service/care-plans.html.

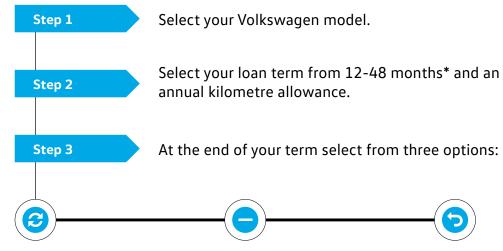
#Assured Service Pricing applies to the first 5 standard scheduled services of your vehicle which are scheduled to occur at every 15,000 km/12 month interval (whichever occurs first) or for Volkswagen Crafter models only, 20,000 km/12 month interval (whichever occurs first). On or before 31 December each year, Volkswagen will publish the maximum price for a specified Scheduled Service that will be applicable from, and remain fixed for, the following calendar year only. For details on the Eligible Model List, pricing, items not included and for full terms and conditions, please see https://www.volkswagen.com.au/app/locals/service-pricing-quide.

^{*}Conditions and exclusions apply, see https://www.volkswagen.com.au/en/owners-service/warranty.html. Your rights under this warranty are provided in addition to, and in some cases overlap with, consumer guarantees under the Australian Consumer Law and do not limit or replace them.

[^]Volkswagen Roadside Assist is provided by AWP Australia Pty Ltd ABN 52 097 227 177 trading as Allianz Global Assistance, under an arrangement with Volkswagen Group Australia Pty Limited ABN 14 093 117 876. Conditions and exclusions apply, see https://www.volkswagen.com.au/en/owners-service/roadside-assist.html.

Naturally we understand that your Volkswagen represents a valuable investment, so we understand that you want to maintain it in premium condition. Volkswagen Choice is a finance program tailored to the requirements of Volkswagen owners by providing assurance around your Volkswagen's future value, whilst offering simple monthly instalment financing options.

Whether you are selecting your new Volkswagen for business or personal use, you can choose the contract term that best suits your requirements. Enjoy the confidence that comes from having locked in a minimum value up front to be attributed to your vehicle at the end of your contract[^]. There are also no account keeping fees with a fixed interest rate.



Trade in

Simply return your vehicle to your preferred Volkswagen Dealer. If the trade-in value is higher than the Guaranteed Future Value (GFV), you can use this equity towards your new Volkswagen.

Retain

If you want to keep your Volkswagen for longer, you can payout or refinance the GFV amount or enjoy your Volkswagen for longer.

Return

Return your vehicle to your preferred Volkswagen Dealer. Provided it meets kilometre and fair wear and tear requirements^, you have no further liability.

^{*}GFV terms offered subject to change.

[^]Volkswagen Guaranteed Future Value consists of an option to return your vehicle to Volkswagen Financial Services (VFS) ABN 20 097 071 460, Australian Credit Licence 389344, at the end of the term and requires VFS to purchase the vehicle at an agreed price determined by VFS, known as the Guaranteed Future Value (GFV). At the end of the term, you can elect to: (1) trade-in; (2) return; or (3) retain the vehicle by paying the GFV, which is a lump sum owed to VFS at the end of the loan term after all repayments have been made. You will be liable for any loan contract deficit and additional charges if you exceed the nominated kilometre allowance and/or the vehicle is not in an acceptable condition. Available on new and demonstrator Volkswagen vehicles for selected models. Contact your Official Volkswagen Dealer to verify eligible vehicles for this program. Fleet, government, rental buyers, hire car and chauffeur companies excluded.

The Crafter Minibus

Volkswagen Group Australia Pty Ltd 24 Muir Road Chullora NSW 2190 ABN 14 093 117 876

Printed in Australia
October 2020
www.volkswagen.com.au

Publication: VWCCRABUSMY21

Important information

Apple CarPlay®is a registered trade mark of Apple Inc. Android Auto™ is a registered trade mark of Google Inc. MirrorLink® is a registered trade mark of Car Connectivity Consortium LLC. Bluetooth® is a registered trade mark of Bluetooth SIG Inc.

Volkswagen is distributed by Volkswagen Group Australia Pty Ltd (ABN 14 093 117 876) of 24 Muir Road Chullora, NSW 2190. Specifications are as planned at October 2020, for Model Year 2021 and are subject to change without notice or obligation. All information is this brochure are correct at the time of publication, however variations may occur from time to time and Volkswagen, in so far as it is permitted by law to do so, shall not be liable in any way as a result of any reliance by any person on anything contained in this brochure. Authorised Volkswagen Dealers will provide up-to-date information on model application, design feature, prices, and availability on request.