



Mercedes-Benz Approved Pre-Owned.

Mercedes-Benz Approved Pre-Owned



Mercedes-Benz



We didn't just improve the motor car. We created it.

In 1886, Karl Benz did something no one will ever be able to do again. He invented the motor car.

And for well over a century, Mercedes-Benz has continued to produce vehicles that have consistently pushed the limits of power, style, efficiency and safety in fundamental ways.

Which is why Mercedes-Benz has become one of the world's most recognized brands.

Mercedes-Benz has also been responsible for an astonishing number of technological advances. Safety innovations which have been introduced include airbags, the passenger safety cell, Electronic Stability Program (EPS) and ABS brakes.

Recent years have seen our engineers introduce ATTENTION ASSIST, DISTRONIC PLUS, Blind Spot Assist and Brake Assist (BAS).

You could say that, when it comes to understanding older vehicles, nobody has a longer history.





What is an Approved Pre-Owned Mercedes-Benz?

Put simply, an Approved Pre-Owned vehicle is the next best thing to a new Mercedes-Benz. Which is, of course, hardly surprising.

After all, no one really knows a Mercedes-Benz like we do. And no one puts an Approved Pre-Owned Mercedes-Benz through its paces like we do, which is why an Approved Pre-Owned vehicle is only available from authorised Mercedes-Benz dealers.

Mercedes-Benz Approved Pre-Owned

Once they have received our stamp of approval, we're sure they'll get one from you. And of course, our stamp of approval is notoriously difficult to get. Every vehicle receives an exhaustive 116-point check by factory-trained technicians. And each comes with a full service history to give you complete peace of mind.

Which is why, having passed our extensive check, your Approved Pre-Owned Mercedes-Benz will make you a member of the Mercedes-Benz family. This will entitle you to some small luxuries like Mercedes Australia Magazine, Welcome pack, access to Owners Online and, of course, the considerable luxury of owning a superb motor car.

How do vehicles qualify as Approved Pre-Owned?

Approved Pre-Owned vehicles have been tested and approved by factory-trained technicians, using factory-approved diagnostic equipment.

All our Approved Pre-Owned vehicles undergo an extensive 116-point interior, exterior and mechanical check, so customers can be sure it ticks all the right boxes.

And all of our Approved Pre-Owned vehicles have been carefully serviced since they were new, most of them by the authorised Mercedes-Benz dealership where they were first purchased, and come with a full and complete service history.

In other words, we know these cars inside and out, so you can purchase a pre-owned Mercedes-Benz with the same confidence as buying a new vehicle.



Your Approved Pre-Owned warranty*.

When we go to such lengths to comprehensively check every Approved Pre-Owned vehicle, it should come as no surprise that all qualifying vehicles have an Approved Pre-Owned factory warranty. This is only available from an authorised Mercedes-Benz dealership.

When you purchase an Approved Pre-Owned Mercedes-Benz, you receive a minimum 2-year, unlimited kilometre, nationwide factory backed warranty*.

The Mercedes-Benz Approved Pre-Owned warranty offers coverage against failure of most mechanical components, and a range of breakdown and roadside assistance situations almost anywhere in Australia. To give complete peace of mind, this warranty offers cover, support and benefits that only Mercedes-Benz can provide.

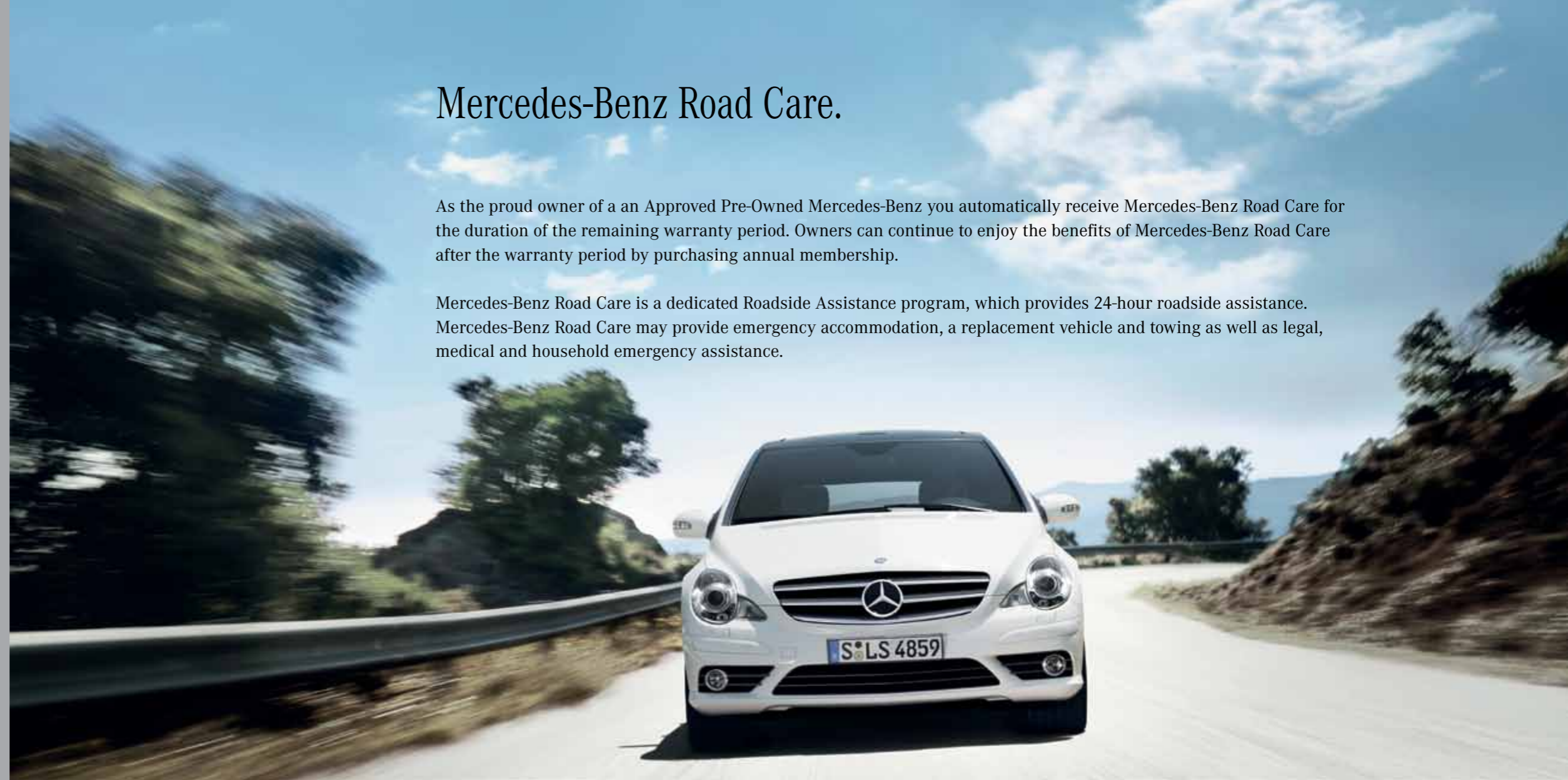
Factory backed warranty	✓	Full service history	✓	Only authorised dealerships	✓
116-point check	✓	Factory trained technicians	✓	24hr roadside assistance	✓

*If the vehicle is less than 18 months old, the warranty will be the remainder of the new car warranty on that vehicle, plus a 1 year Approved Pre-Owned warranty. For full terms, conditions and exclusions please contact your authorized Mercedes-Benz dealer.

Mercedes-Benz Road Care.

As the proud owner of a an Approved Pre-Owned Mercedes-Benz you automatically receive Mercedes-Benz Road Care for the duration of the remaining warranty period. Owners can continue to enjoy the benefits of Mercedes-Benz Road Care after the warranty period by purchasing annual membership.

Mercedes-Benz Road Care is a dedicated Roadside Assistance program, which provides 24-hour roadside assistance. Mercedes-Benz Road Care may provide emergency accommodation, a replacement vehicle and towing as well as legal, medical and household emergency assistance.



Benefits of Mercedes-Benz Road Care.

Roadside Response

For emergency assistance at home or on the road, a mobile service unit will be dispatched to your location and will, on the spot, help to rectify problems associated with the most common elements of roadside difficulty, where possible.

Vehicle Towing / Transport / Taxi

If your vehicle cannot be successfully mobilised at the roadside, or cannot be safely driven, it will be towed / transported to the nearest authorised Mercedes-Benz Service Dealer. In cases of extreme distance, your vehicle may be transported to a suitably equipped service centre.

Accident / Theft

Should you have the misfortune to be involved in an accident in your vehicle, Mercedes-Benz Road Care can provide assistance by arranging for a recovery unit to pick up your vehicle and transport it to an appropriate repairer*. If your vehicle is stolen, Mercedes-Benz Road Care can provide you with the necessary advice on procedures to follow, as well as arrange alternative transport to get you home.

Vehicle Replacement

If your vehicle is immobilised more than 70km from home and cannot be repaired within 24 hours, Mercedes-Benz Road Care will arrange a hire car for the continuation of your journey (rental vehicle being a standard

two-wheel drive sedan), and meet the rental costs up to a maximum of \$1,000 (inclusive of GST) per breakdown, whilst your vehicle is being repaired*.

Keys

If you lose your keys or lock them in your vehicle, Mercedes-Benz Road Care will either retrieve a spare key from your home or gain access to your vehicle^.

Vehicle Relocation

If your vehicle is immobilised more than 70km from home and cannot be repaired within 24 hours and the driver has left the vehicle to continue their journey (i.e. returned home or proceeded to their final destination), then Mercedes-Benz Road Care will arrange

and pay for the vehicle to be transported to the appropriate agreed place (i.e. either to home or to the ultimate destination).

Accommodation

If, as a result of component mechanical failure, the vehicle has been immobilised and cannot be repaired within 24 hours, Mercedes-Benz Road Care will arrange and pay for a maximum of 4 nights' accommodation for the driver plus passengers (maximum \$200.00 per night inclusive of GST) when the vehicle is more than 70km from home, and if you decide to remain with the vehicle whilst it is being repaired locally.



*Please note that the costs of towing, alternative transport or accommodation etc. are the owner's responsibility. You should notify your insurance company as soon as possible regarding the costs (all costs associated with these services are at your cost, some state road authority regulations can restrict assistance).

+You will be responsible for all security deposits (including credit card imprints), fuel, tolls and insurance costs during your rental period. Provision of the rental vehicle ceases at 5pm on the day you are notified that your vehicle has been repaired or when the rental costs total \$1,000 (whichever occurs first), and all rental vehicle costs relating to a period after that time will be your responsibility.

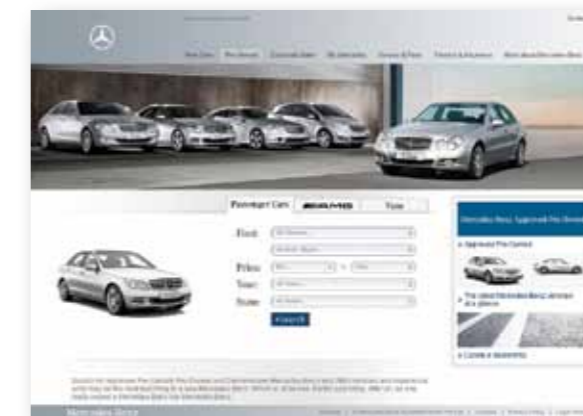
^Any costs for this service in excess of \$150 inclusive of GST / labour / parts and taxes will be charged to you.



Online Pre-Owned vehicle search.

The largest Approved Pre-Owned Mercedes-Benz showroom is now on your desktop.

At www.pre-owned.mercedes-benz.com.au/locator, there's a comprehensive selection of all pre-owned vehicles, along with features and equipment listings. Everything from Passenger Cars, to AMG and Vans are all in one location in an easy, user-friendly search. Just start your search and once you find what you're looking for, a test drive booking is as easy as submitting an online enquiry or phoning the authorised Mercedes-Benz dealership directly.




Pre-Owned vehicle locator



Dealer locator

All of the information contained in this brochure was correct at the time of printing, July 2010. However, the manufacturer reserves the right to make changes without notice. You can confirm current details by consulting your nearest authorised Mercedes-Benz dealer. This brochure is not a complete statement of the Approved Pre-Owned warranty and must not be relied upon in isolation. It must be read in conjunction with the full particulars which can be obtained from your nearest authorised Mercedes-Benz dealer. www.mercedes-benz.com.au/approved

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